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ELLIOT LAUNCHES STATE-OF-THE-ART CHECK-IN FOR PRIMARY CARE PATIENTS

Londonderry, NH--- Checking in for a scheduled primary care appointment at Elliot Medical Center at Londonderry is now even easier thanks to a new, state-of-the-art check in process that features an easy to use, touch screen kiosk called My Check-In. Patients can choose to use the touch screen kiosk to check in, pay a co-pay by credit card, print a patient itinerary of upcoming appointments or get directions to their appointments within the medical center.

The kiosk is located in the lobby of the medical center and is the first of its kind at any Elliot facility. Additional kiosks are planned for Elliot's newest site, The Elliot at River's Edge in Manchester, opening in April.

"We're excited to bring this new technology to the community. Our hope is that by engaging the patient in this way we are providing them with a convenient tool that will speed up their check in time and provide them with enhanced privacy. It also provides patients with the ability to pay their co-payments conveniently at check in," said Rick Elwell, Chief Financial Officer.

"This type of automation does not replace the human interface. In fact, this new process also features a mobile patient service representative responsible for signing patients in by using an iPad. Our patient service representatives are even more accessible to assist patients with their check in and will now have additional time to answer patients' questions," explained Elwell.

Elliot Health System is the largest provider of comprehensive healthcare services in Southern New Hampshire, the cornerstone of which is Elliot Hospital, a 296-bed acute care facility and the first community hospital in the state. Elliot is home to Manchester's designated Regional Trauma Center, a Level 3 Newborn Intensive Care Unit, Elliot Physician Network, Elliot Breast Health Center, Elliot Regional Cancer Center, the Elliot Senior Health Center, Visiting Nurse Association of Manchester and Southern New Hampshire and Elliot 1-Day Surgery Center. For more information on any of Elliot's services, call ELLIOT ON-CALL at 663-4567.

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