

**Preparing for Your Appointment**

Appointment Information

Name:

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Date:

Time:

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Location: Elliot Breast Health Center  
185 Queen City Avenue  
Manchester, NH 03101

Your appointment is with:

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Checklist:

- Insurance card
- Primary physician referral
- Co-payment (We accept cash, check, Visa, Mastercard, Discover, American Express)
- Primary MD contact information
- Prior mammogram films done outside the Elliot Hospital system with the written reports
- Prior breast ultrasounds done outside the Elliot Hospital system with the written reports
- Prior Breast MRI films done outside the Elliot Hospital with the written reports

## Directions to The Elliot at River's Edge 185 Queen City Avenue, Manchester, 03101

**From the North:** Take Interstate 93 South; remain straight after the Hooksett tollbooth to remain on Interstate 293 South/Everett Turnpike towards Manchester. Take Exit 4 Queen City Ave. Turn slightly right onto Second Street/US-3. Turn slightly right onto Queen City Ave. Go over bridge to first traffic light. Be in left turn lane, turn left to enter The Elliot at River's Edge. Follow road and turn left to main entrance for valet parking or parking garage.

**From the South (Derry/Salem/Londonderry area):** Take Interstate 93 North, South of Manchester, the highway divides (93 & 293). Merge onto I-293 toward Manchester Airport/Bedford/Manchester, take US-3 North passing Macy's on left to Exit 4, Queen City Ave. Turn slightly right onto Second Street/US-3. Turn slightly right onto Queen City Ave. Go over bridge to first traffic light. Be in left turn lane, turn left to enter The Elliot at River's Edge. Follow road and turn left to main entrance for valet parking or parking garage.

**From Massachusetts and Southern NH:** In Massachusetts, take Route 3 North. Route 3 becomes the Everett Turnpike at the NH state line. Continue on Everett Turnpike North to Exit 4, Queen City Ave. Turn slightly right onto Second Street/US-3. Turn slightly right onto Queen City Ave. Go over bridge to first traffic light. Be in left turn lane, turn left to enter The Elliot at River's Edge. Follow road and turn left to main entrance for valet parking or parking garage.

**From the East:** Take 101 West that merges onto I-293 via Exit 7 toward Manchester Airport/Manchester/Bedford. Turn slightly right on I-293 following the Airport signs. Merge onto I-293 toward Manchester Airport/Bedford/Manchester, take US-3 North passing Macy's on left to Exit 4, Queen City Ave. Turn slightly right onto Second Street/US-3. Turn slightly right onto Queen City Ave. Go over bridge to first traffic light. Be in left turn lane, turn left to enter The Elliot at River's Edge. Follow road and turn left to main entrance for valet parking or parking garage.

**From the West:** Take 101 East; turn right to take the Everett Turnpike North ramp toward Manchester/Concord. Continue on Everett Turnpike North to Exit 4, Queen City Ave. Turn slightly right onto Second Street/US-3. Turn slightly right onto Queen City Ave. Go over bridge to first traffic light. Be in left turn lane, turn left to enter The Elliot at River's Edge. Follow road and turn left to main entrance for valet parking or parking garage.

**From Elliot Hospital:** Start East on Elliot Way toward Tarrytown Road. Take the 1<sup>st</sup> right onto Tarrytown Road. Turn sharp right onto Massabesic Street. Turn slight left onto Valley Street. Follow Valley Street to end and be in the left turning lane. Turn left onto Elm Street. Be in right turn lane at second traffic light at Elm Street and Queen City Ave. Turn on to Queen City Ave. Next traffic light get in to the right turn lane. Turn right to enter The Elliot at River's Edge. Follow road and turn left to main entrance for valet parking or parking garage.

## *Insurance and Billing policy*

### **Managed Care HMO/PPO**

You will need a referral from your primary care physician (PCP) prior to your appointment. If one has not already been provided, please contact your PCP and ask him/her to send us one.

### **Medicare/Medicaid**

A referral is not necessary if you have Medicare or Medicaid. Your insurance will be billed and any outstanding copays will be billed to you after your visit.

### **Referrals**

If you do not have a referral at the time of your visit, you will be asked to sign a waiver.

### *What to expect regarding the bill for your visit:*

The Elliot Breast Health Center is an outpatient extension of the Elliot Hospital. When you have an office visit with Dr. Dalton, Dr. Ponn, or Denise Jeffery, ARNP, you will get a bill from Elliot Physician Services.

Any procedures that are performed at the Breast Center are billed as hospital outpatient procedures. This may involve procedures such as ultrasound, mammography, cyst aspirations or biopsies. Depending on the procedure, you may receive a bill from:

- **Elliot Physician Services** (Dr. Ponn, Dr. Dalton or Denise Jeffery, ARNP) for the visit and a surgical charge if minor surgery is performed.
- **Elliot Hospital** for radiology services, specimen preparation, and biopsy procedures for use of equipment, supplies, and technicians.
- **Southern NH Radiology Consultants** for interpretation of the films if radiology services are done.
- **Pathology Specialists of New England** for interpretation of the specimen if a biopsy is done.

These bills will be sent directly to your insurance carrier and depending on your contract with that insurance carrier, will be paid accordingly. Balances that are applied to deductibles, non-covered services, no insurance coverage, or for lack of referral will be billed to you directly.

Please call our office at (603) 668-3067 if you have any questions Monday through Friday 8:30 am - 4:30 pm.