

## WELCOME to our PRACTICE!

At Derryfield Medical Group we are available to meet the individual and unique needs of adults.

We are dedicated to the promotion of quality, compassionate, and accessible health care. Because we only take care of patients over age 18, we have had intensive years of training in adult medicine. We are trained in the treatment of complex health problems of adults as well as in the prevention of illness and the maintenance of health.

We are experienced in the treatment of your medical problems both acute and chronic. Our primary goal will be prevention of illness by recommending how to lower your risks for disease as well as screening for early diagnosis of illness.

While our years of training prepare us to treat most medical problems (and prevent as many as possible) we are also trained to work with and coordinate all of your healthcare with the many medical specialists of today's world. We are able to coordinate your medical care, as we have the depth of training to understand your health care problems no matter how complex.

Our goal is to provide medical care to adults that is convenient, accessible, and focused on your unique concerns and needs. We take great pride in offering you medical care the way it should be – attentive, focused and responsive.

We appreciate the opportunity to serve you.

## DIRECTIONS

### *From Downtown Manchester*

From Elm Street, take Valley Street east to its end. Turn right onto Massabesic Street and follow to the end. Turn left onto Mammoth Road. After the CVS store, turn right into the office complex at 275 Mammoth Road. Our office is at the left end of the building.

### *From Points North*

From I-93 South, Exit 8 (Wellington Road). At the end of the exit ramp turn right. Turn left at the next set of traffic lights onto Mammoth Road. Drive through two sets of traffic lights (about one-half mile); our office complex is on the left at 275 Mammoth Road. Our office is at the left end of the building.

### *From Points South*

From I-93 North, exit 6 (Candia Road). Turn left at the traffic light at the end of the ramp. Candia Road ends after approximately one mile. Turn right onto Mammoth Road. After the CVS store turn right into our office complex at 275 Mammoth Road. Our office is at the left end of the building.



**275 Mammoth Road | Suite 4  
Manchester, NH 03109  
603-624-4380  
[www.derryfieldmedicalgroup.com](http://www.derryfieldmedicalgroup.com)**



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**Derryfield Medical Group is a group of healthcare providers certified by the American Board of Internal Medicine and affiliated with Elliot Hospital.**

## **SCHEDULING your APPOINTMENT**

Your time is valuable. We try to stay as close to our appointment time as possible. However, the practice of medicine is unpredictable and our schedules are sometimes interrupted for emergencies.

If you anticipate being late for your appointment, we ask that you please call our office to let us know, or to reschedule your visit. If you need to cancel your appointment, please notify our office 24 hours in advance.

If you are a new patient, please arrive a half-hour early and bring all your medical insurance information, especially your insurance card.

## **YOUR FIRST VISIT**

Your first visit to our office is extremely important. Your knowledge of your own health care history can help us to care for you better. Please bring the following:

1. A list of your major health problems.
2. The dates of all surgeries or other hospitalizations.
3. Your medication bottles so we will know exactly what you are taking.
4. If available, your immunization records.
5. Which hospitals or physician offices have copies of your past medical records.
6. Name and address of your previous physician.

## **OFFICE HOURS**

8:30 a.m. to 5 p.m., Monday through Friday  
Phone: 603-624-4380

Our answering service will contact the on-call physician after hours if you have a medical emergency.

## **PRESCRIPTION RENEWALS**

We want to ensure that your medications are working for you and are appropriate. Therefore, we ask that you call our office one week before needing your prescription refilled. We will make every attempt to call in your prescription within 24-hours pending review and authorization from your physician.

During working hours please call our office and press 0 to be connected to one of our front office staff who will collect information about your prescription renewal.

After working hours our office uses an automated telephone system, that will ask you to leave a message with the following information:

1. Your name.
2. Date of birth.
3. Phone number if we need to contact you.
4. The name and strength of the medication, the dosage you need and whether you need a 1 or 3 month prescription.
5. Name of the pharmacy and its location.
6. If you would like a written prescription, please include whether you would like to pick it up or have it mailed to your home.

## **X-RAY and LABORATORY SERVICES**

Our office is located in a building that offers x-ray as well as mammography and bone density scans. There are laboratory services conveniently located within a few blocks of our office. For your convenience, we offer some laboratory services onsite, including phlebotomy (blood drawings), which can be done at the time of your visit.

Test results will be sent to you by mail usually within two weeks. If there are any abnormalities, our office will contact you to discuss your results. If you have not heard from our office within two weeks, you are welcome to contact us.

## **MEET our PHYSICIANS**

**Steven B. Schwartz, MD** is Board Certified in Internal Medicine. He graduated from Boston University College of Liberal Arts and Boston University School of Medicine in Boston, MA. He completed his postgraduate training in Internal Medicine at the University of Maryland Hospital in Baltimore, MD where he also served as Chief Resident in Internal Medicine. He has been in practice in Manchester since 1981.



**Jennifer R. Wise, MD** is Board Certified in Internal Medicine. She obtained her undergraduate degree from Haverford College, in Pennsylvania, and received her medical degree from McGill University Medical School in Montreal, Quebec. She completed her residency at Dartmouth Hitchcock Medical Center in Lebanon, NH. She has been in practice in Manchester since 2003.



**Mark R. Ferlan, DO** received his medical degree from Philadelphia College of Osteopathic Medicine in Philadelphia, PA. He obtained his undergraduate degree from Duquesne University in Pittsburgh, PA. He completed his residency in Internal Medicine at Kettering Medical Center in Dayton, OH. He has been in practice in Manchester since 2008.

