

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>"GO RED FOR WOMEN"</b>				
<b>Title:</b>	<b>"Go Red For Women" (741)</b>			
<b>Description:</b>	Three year awareness and education campaign sponsored by the American Heart Association regarding women and their cardiovascular disease risk.			
<b>Targeted:</b>	Women			
<b>Sex:</b>	Females			
<b>Ages:</b>	Adults			
<b>Settings:</b>	Workplace			
<b>Formats:</b>	Health Fairs/Screenings Events/Meetings Newsletter			
<b>Department:</b>	4620 (Cardiovascular Health Dept)			
<b>Objective:</b>	To create awareness within the community of Elliot Health System staff about the campaign and its goals while sharing information so that staff members are aware of their risk and can engage in healthy lifestyle behaviors.			
<b>Outcome:</b>	Staff gained increased awareness about the campaign and its goals, as well as an increased awareness of their own cardiovascular disease risk.			
<b>Activity Totals</b>	<b>150</b>	<b>282</b>	<b>0</b>	<b>282</b>

**ADOPT A FAMILY PROGRAM**

<b>Title:</b>	<b>Adopt A Family Program (414)</b>			
<b>Description:</b>	Employees and providers "adopted" needy families from Child Health Services, YWCA, Senior Health Center & Parent-Baby Adventure for the holiday season and provided them with desired gifts, food and gift certificates.			
<b>Targeted:</b>	Disabled Minority Uninsured/Underinsured			
<b>Sex:</b>	Both Males and Females			
<b>Ages:</b>	All Ages			
<b>Settings:</b>	Workplace			
<b>Department:</b>	4440 (Social Work)			
<b>Objective:</b>	To make the holidays a little brighter for those less fortunate.			
<b>Outcome:</b>	Less fortunate children, parents and seniors within the listed organizations received desired gifts during the holiday season.			
<b>Activity Totals</b>	<b>75</b>	<b>3,223</b>	<b>0</b>	<b>3,223</b>

**ADVANCE DIRECTIVES/ADVANCE CARE PLANNING**

<b>Title:</b>	<b>Advance Directives/Advance Care Planning (4)</b>			
<b>Description:</b>	Workshops to discuss issues surrounding Living Wills and Durable Power of Attorney. Public education helps individuals to make important medical decisions should they become unable to do so because of medical reasons.			
<b>Sex:</b>	Both Males and Females			
<b>Ages:</b>	Adults Seniors			
<b>Settings:</b>	2 Elliot Way			
<b>Formats:</b>	Events/Meetings			
<b>Department:</b>	4440 (Social Work)			
<b>Objective:</b>	To help individuals plan for medical decisions to be made should they become incapacitated.			
<b>Outcome:</b>	People have executed Power Of Attorney for health care and living will; information imparted has allowed others to become more comfortable talking about/approaching family members about these topics.			
<b>Activity Totals</b>	<b>24</b>	<b>402</b>	<b>0</b>	<b>402</b>

**AMERICAN HEART ASSOCIATION HEART WALK**

<b>Title:</b>	<b>American Heart Association Heart Walk (751)</b>			
<b>Description:</b>	Organize, advertise, recruit and participate in AHA Heart fundraiser walk .			
<b>Sex:</b>	Both Males and Females			
<b>Ages:</b>	Adults Seniors			
<b>Settings:</b>	Community Workplace			

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>Formats:</b> Events/Meetings Heartwalk				
<b>Department:</b> 4620 (Cardiovascular Health Dept)				
<b>Objective:</b> To gain support and participation for an EHS team of walkers to raise money for AHA research & education.				
<b>Outcome:</b> EHS raised \$8,477 for the AHA through walkers and donations of support while raising awareness of the AHA's mission in the community.				
<b>Activity Totals</b>	<b>0</b>	<b>2,392</b>	<b>0</b>	<b>2,392</b>

**ANNUAL PREVENTIVE MAINTENANCE OF MEDICAL EQUIPMENT FOR MANCHESTER COMMUNITY HEALTH CENTER**

<b>Title:</b> Annual Preventive Maintenance of Medical Equipment for Manchester Community Health Center. (793)				
<b>Description:</b> Test equipment & bio med supplies, conduct electrical safety & calibration checks of clinical equipment at Manchester Community Health Center. Inspect new incoming equipment & equipment returning from offsite service. Includes coordination of vendor calibration or repair services if not able to support in house, as well as any necessary consultations on safety and medical equipment issues. Supply records for Joint Commission documentation.				
<b>Targeted:</b> Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Outpatient				
<b>Department:</b> 5040 (Clinical Engineering)				
<b>Objective:</b> To provide clinical engineering to the Manchester Community Health Center to ensure that all medical equipment is maintained and inspected so that it may be utilized safely and efficiently for patient care.				
<b>Outcome:</b> All equipment used by Manchester Community Health Center (MCHC) is in proper working order for sage patient care.				
<b>Activity Totals</b>	<b>0</b>	<b>1,053</b>	<b>0</b>	<b>1,053</b>

**BARIATRIC SURGERY SUPPORT GROUP**

<b>Title:</b> Bariatric Surgery Support Group (814)				
<b>Description:</b> Provide support, nutritional education and information to bariatric surgery patients.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Adults				
<b>Formats:</b> Events/Meetings				
<b>Department:</b> 4342 (Elliot Ctr. for Weight & Health)				
<b>Objective:</b> To provide support nutritional information and education to bariatric surgery patients that will enable them to better implement post-surgery dietary and lifestyle changes.				
<b>Outcome:</b> Bariatric surgery patients gained support, confidence, knowledge and improved ability to implement post-surgery dietary and lifestyle changes.				
<b>Activity Totals</b>	<b>494</b>	<b>1,711</b>	<b>0</b>	<b>1,711</b>

**BEREAVEMENT SUPPORT - ADULT**

<b>Title:</b> Bereavement Support - Adult (286)				
<b>Description:</b> An eight week support group for adult members of the community grieving the death of a family member or friend.				
<b>Targeted:</b> Bereaved Adults/Seniors				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Adults Seniors				
<b>Settings:</b> Community				
<b>Formats:</b> Support Group				
<b>Department:</b> 7100 (VNA Hospice)				
<b>Objective:</b> To provide an opportunity for those who are grieving the death of a loved one to meet and share experiences and gain information that can help facilitate the healing process.				
<b>Outcome:</b> After participating in the group, people were better able to understand and express their				

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
grief as well as cope with their feelings. They were also made aware of a network of support.				
<b>Activity Totals</b>	<b>11</b>	<b>1,936</b>	<b>0</b>	<b>1,936</b>

**BEREAVEMENT SUPPORT - STEPPING STONES THROUGH GRIEF**

<b>Title:</b>	<b>Bereavement Support - Stepping Stones Through Grief (350)</b>			
<b>Description:</b>	An eight week support group for children and teens in the community who have experienced the death of a family member or friend. Their parents can also attend.			
<b>Targeted:</b>	Disabled Minority Uninsured/Underinsured			
<b>Sex:</b>	Both Males and Females			
<b>Ages:</b>	All Ages			
<b>Settings:</b>	Church			
<b>Formats:</b>	Support Group			
<b>Department:</b>	7100 (VNA Hospice)			
<b>Objective:</b>	To provide an opportunity for children and teens (ages 5-18) and their parent(s) who are grieving the death of a loved one to meet and share experiences and gain information that can help facilitate the grieving process.			
<b>Outcome:</b>	After participating in the groups, children, teens and their adult care giver were better able to understand and express their grief. They were given a safe place to express their feelings and afterward were able to form a network of support.			
<b>Activity Totals</b>	<b>20</b>	<b>1,068</b>	<b>0</b>	<b>1,068</b>

**BLOOD DRIVE**

<b>Title:</b>	<b>Blood Drive (401)</b>			
<b>Description:</b>	Sponsored blood drive in conjunction with American Red Cross.			
<b>Sex:</b>	Both Males and Females			
<b>Ages:</b>	All Ages			
<b>Settings:</b>	Facility			
<b>Formats:</b>	Events/Meetings			
<b>Department:</b>	4140 (Blood Bank)			
<b>Objective:</b>	To collect 150-200 units of blood to provide to the community at large.			
<b>Outcome:</b>	The Elliot sponsored 2 blood drives in the year, collecting 175 units per drive.			
<b>Activity Totals</b>	<b>350</b>	<b>4,528</b>	<b>200</b>	<b>4,328</b>

**BLOOD PRESSURE SCREENINGS - VNA COMMUNITY HEALTH NURSING**

<b>Title:</b>	<b>Blood Pressure Screenings - VNA Community Health Nursing (358)</b>			
<b>Description:</b>	Monthly blood pressure screening clinic at group homes, senior centers, elderly housing, and retirement communities.			
<b>Targeted:</b>	Uninsured/Underinsured			
<b>Sex:</b>	Both Males and Females			
<b>Ages:</b>	Seniors			
<b>Settings:</b>	Community			
<b>Formats:</b>	Health Fairs/Screenings Clinic			
<b>Department:</b>	7280 (VNA Community Health Nursing)			
<b>Objective:</b>	To identify senior citizens who are at risk for undiagnosed or poorly controlled hypertension.			
<b>Outcome:</b>	Senior citizens identified to be at risk for undiagnosed or poorly controlled hypertension are counseled, given information and urged to seek further physician care.			
<b>Activity Totals</b>	<b>1,891</b>	<b>9,307</b>	<b>2,268</b>	<b>7,039</b>

**BREAST AND CERVICAL CANCER SCREENING PROGRAM**

<b>Title:</b>	<b>Breast and Cervical Cancer Screening Program (426)</b>			
<b>Description:</b>	Cancer screening for women who are uninsured or underinsured. This program is partially funded by the state of NH.			
<b>Targeted:</b>	Uninsured/Underinsured			
<b>Sex:</b>	Females			

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>Ages:</b> Adults				
<b>Settings:</b> Outpatient				
<b>Formats:</b> Health Fairs/Screenings Clinic				
<b>Department:</b> 4226 (Breast Cervical Cancer Program)				
<b>Objective:</b> Provide an opportunity for uninsured and underinsured women to be screened for breast and cervical cancers.				
<b>Outcome:</b> Uninsured/underinsured women were screened for breast and cervical cancers and referred for care as appropriate.				
<b>Activity Totals</b>	<b>177</b>	<b>48,379</b>	<b>6,015</b>	<b>42,364</b>

**BROWN BAG MEDICATION REVIEW W/PHARMACIST**

<b>Title:</b> Brown Bag Medication Review W/Pharmacist (812)				
<b>Description:</b> Individual 15-20 minute appointment with pharmacist to review all medications and their uses, purposes, possible side effects and contraindications.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Adults Seniors				
<b>Settings:</b> Facility				
<b>Formats:</b> Events/Meetings				
<b>Department:</b> 4330 (Pharmacy)				
<b>Objective:</b> To facilitate and improve participants' medication compliance through individual reviews of all their medications with a pharmacist who assesses and explains the medications' uses, purposes, possible side effects and contraindications, and answers participants' questions and addresses their concerns.				
<b>Outcome:</b> Participants were grateful for the opportunity to have their various medications' efficacies, potential side effects and contraindications explained to them one-on-one by a professional in laymen's terms, and armed with new information and better understanding, were more optimistic about improved future compliance.				
<b>Activity Totals</b>	<b>25</b>	<b>202</b>	<b>0</b>	<b>202</b>

**CAMP PHOENIX - A BEREAVEMENT CAMP FOR FAMILIES**

<b>Title:</b> Camp Phoenix - A Bereavement Camp for Families (394)				
<b>Description:</b> Camp Phoenix - A free, three day family camping experience for families who have lost a loved one. Activities are designed to help adults and children express and cope with feelings arising from the death.				
<b>Targeted:</b> Disabled Minority Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Community				
<b>Formats:</b> Support Group				
<b>Department:</b> 7100 (VNA Hospice)				
<b>Objective:</b> A 3 day event that provides an opportunity for families grieving the death of a loved one to meet and share experiences and work through their grief through different outdoor and craft activities.				
<b>Outcome:</b> After participating in Camp Phoenix, both adults and children were better able to understand and express their grief. They also gained support from being with other families experiencing grief. The camp helped to facilitate the healing process as a family.				
<b>Activity Totals</b>	<b>16</b>	<b>19,643</b>	<b>0</b>	<b>19,643</b>

**CARDIAC EDUCATION - INPATIENT**

<b>Title:</b> Cardiac Education - Inpatient (795)				
<b>Description:</b> Education for cardiac patients where educator meets personally w/patient and family to discuss disease and risk reduction.				
<b>Targeted:</b> Cardiac patients				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Adults Seniors				
<b>Settings:</b> Inpatient				

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>Formats:</b> Individual Education				
<b>Department:</b> 4620 (Cardiovascular Health Dept)				
<b>Objective:</b> Patient and family education, improved compliance, and decreased anxiety about cardiac disease.				
<b>Outcome:</b> Improved compliance through education and support, decreased anxiety about cardiac disease.				
<b>Activity Totals</b>	<b>364</b>	<b>34,911</b>	<b>0</b>	<b>34,911</b>

**CASH DONATIONS - EHS ADMINISTRATIVE**

<b>Title:</b> Cash Donations - EHS Administrative (281)				
<b>Description:</b> Cash Donations to Manchester Health Center and Child Health Services.				
<b>Targeted:</b> Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Department:</b> 6100 (Administration)				
<b>Objective:</b> To support organizations that ensure affordable health care is available to all residents.				
<b>Outcome:</b> Affordable health care was more readily available to residents who need it.				
<b>Activity Totals</b>	<b>0</b>	<b>450,000</b>	<b>0</b>	<b>450,000</b>

**CHILDCARE, EARLY CHILDHOOD EDUCATION, SCHOOL-AGE PROGRAMMING**

<b>Title:</b> Childcare, Early Childhood Education, School - Age Programming. (400)				
<b>Description:</b> Child care, early childhood education and school-age programming from 6:30 a.m. to 5:30 p.m. Monday through Friday in a secured facility with developmentally appropriate activities in a nurturing environment, including a nutritional breakfast, lunch and snack, and on-site nursing.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Infants Children				
<b>Settings:</b> Facility Family Resource Center				
<b>Department:</b> 7300 (VNA Child Care)				
<b>Objective:</b> To assist low-income families with childcare, early childhood education, and school-age programming, including providing a nutritious breakfast and lunch.				
<b>Outcome:</b> Low-income families received assistance with childcare, and their children were provided early childhood education, school-age programming, a nutritious breakfast and lunch, and on-site nursing in a secured facility.				
<b>Activity Totals</b>	<b>2,133</b>	<b>1,158,081</b>	<b>1,029,730</b>	<b>128,351</b>

**CHRONIC PAIN SUPPORT GROUP**

<b>Title:</b> Chronic Pain Support Group (2)				
<b>Description:</b> The Chronic Pain Support Group is an educational, interactive program for people who live with chronic pain and for their families.				
<b>Targeted:</b> Disabled Chronic Pain				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Adults Seniors				
<b>Settings:</b> Outpatient Facility				
<b>Formats:</b> Seminars Events/Meetings				
<b>Department:</b> 3660 (Pain Management Center)				
<b>Objective:</b> To provide ongoing education and support to chronic pain patients in Manchester and surrounding communities.				
<b>Outcome:</b> People living with chronic pain and their families received support, understanding and education about managing chronic pain.				
<b>Activity Totals</b>	<b>72</b>	<b>960</b>	<b>0</b>	<b>960</b>

**CLINICAL STUDENT TRAINING/INTERNSHIPS**

<b>Title:</b> Clinical Student Training/internships (97)				
<b>Description:</b> Provide advanced practice students quality clinical learning experiences.				
<b>Sex:</b> Both Males and Females				

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>Ages:</b> Adults				
<b>Settings:</b> Inpatient Outpatient				
<b>Formats:</b> Clinical training				
<b>Department:</b> 6464 (Nursing Administration)				
<b>Objective:</b> Assist students in their progression to advanced levels of performance.				
<b>Outcome:</b> Students maximized learning opportunities through various clinical rotations and other clinical observation experiences.				
<b>Activity Totals</b>	<b>320</b>	<b>119,521</b>	<b>0</b>	<b>119,521</b>

**COLOSSAL COLON INITIATIVE**

<b>Title:</b> Colossal Colon Initiative (820)				
<b>Description:</b> Community collaboration that allowed a larger than life, walk-through model of the human colon to be set up at the Mall of NH that demonstrated how the colon works. Representatives from area health organizations were also on hand to display and discuss the latest information on colon health maintenance.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Community				
<b>Formats:</b> Events/Meetings				
<b>Department:</b> 5850 (Community Health), 6465 (Oncology)				
<b>Objective:</b> To raise funds and obtain staffing to bring the Colossal Colon to the Mall of NH, thereby impacting a wide range of people as to the importance of colon health and maintenance.				
<b>Outcome:</b> With sufficient funding and staffing obtained, the Colossal Colon made its debut at the Mall of NH and was viewed by about 3,000 community members; many of whom participated with EHS staff and representatives from area health organizations in further learning about the colon, colon cancer and the importance of screening for colon cancer.				
<b>Activity Totals</b>	<b>3,000</b>	<b>860</b>	<b>0</b>	<b>860</b>

**COMMUNITY HEALTH & WELLNESS SERVICES**

<b>Title:</b> Community Health & Wellness Services (714)				
<b>Description:</b> Health assessments, education & fitness programs and services offered to the community for free or reduced costs.				
<b>Targeted:</b> Disabled Minority Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Outpatient Facility Community Workplace				
<b>Formats:</b> Seminars Health Fairs/Screenings Events/Meetings Speakers Bureau Newsletter TV/Radio Clinic				
<b>Department:</b> 5850 (Community Health)				
<b>Objective:</b> Through increased understanding of their individual health risks, participants will be motivated to make positive, healthful lifestyle changes to improve their health.				
<b>Outcome:</b> Alterations in unhealthy eating habits, increased exercise for better overall health also resulting in reduced cholesterol and blood pressure levels.				
<b>Activity Totals</b>	<b>7,860</b>	<b>528,904</b>	<b>201,832</b>	<b>327,072</b>

**COMMUNITY SPONSORSHIPS - EHS ADMINISTRATIVE**

<b>Title:</b> Community Sponsorships - EHS Administrative (749)				
<b>Description:</b> Community organizations supported through sponsorships. To include: Greater Manchester Chamber of Commerce, Greater Manchester YMCA, GFWC, Business Industry Association, March of Dimes, Southern NH University President's Cup, American Red Cross, Kiwanis Foundation, Heritage United Way, New Horizons for NH, Inc., Manchester East Little League, Moore Center Services, Serenity Place, Share Our Strength, American Cancer Society, Safety & Health Council of Northern New England, Manchester Senior Activity Center and Make A Wish Foundation.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>Settings:</b> Community				
<b>Formats:</b> Events/Meetings				
<b>Department:</b> 6100 (Administration)				
<b>Objective:</b> Support of the Greater Manchester Community through sponsorships given in the form of cash donations to: Greater Manchester Chamber of Commerce, Greater Manchester YMCA, GFWC, Business Industry Association, March of Dimes, Southern NH University President's Cup, American Red Cross, Kiwanis Foundation, Heritage United Way, New Horizons for NH, Inc., Manchester East Little League, Moore Center Services, Serenity Place, Share Our Strength, American Cancer Society, Safety & Health Council of Northern New England, Manchester Senior Activity Center, Goffstown Rotary, "Kristen's Gift" @ Children's Hospital @ Dartmouth Hitchcock Medical Center and Make A Wish Foundation.				
<b>Outcome:</b> Various community organizations were supported through sponsorships given in the form of cash donations.				
<b>Activity Totals</b>	<b>11</b>	<b>21,050</b>	<b>0</b>	<b>21,050</b>

**COMMUNITY SPONSORSHIPS - MARKETING**

<b>Title:</b> Community Sponsorships - Marketing (312)				
<b>Description:</b> Donations of money or in kind support of various community activities or programs.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Community				
<b>Department:</b> 6174 (Marketing)				
<b>Objective:</b> Support the community with donations and other pledges.				
<b>Outcome:</b> Various community activities and programs were supported with donations and other sponsorships/pledges.				
<b>Activity Totals</b>	<b>5</b>	<b>23,693</b>	<b>0</b>	<b>23,693</b>

**CYBERSENIORS**

<b>Title:</b> CyberSeniors (733)				
<b>Description:</b> A not for profit organization which teaches Seniors how to access the world around them via computer.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Seniors				
<b>Settings:</b> Outpatient				
<b>Formats:</b> Computer Classes				
<b>Department:</b> 4345 (Senior Health Center)				
<b>Objective:</b> Teach seniors how to use computers and access the Internet through a curriculum designed specifically to meet the physical needs and learning capabilities of senior students.				
<b>Outcome:</b> Seniors were enabled to effectively communicate via email and access the Internet's vast resources.				
<b>Activity Totals</b>	<b>160</b>	<b>24,360</b>	<b>0</b>	<b>24,360</b>

**DAFFODIL DAY SALES**

<b>Title:</b> Daffodil Day Sales (187)				
<b>Description:</b> Daffodils are sold to employees and to the public with proceeds benefitting the American Cancer Society.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Facility				
<b>Department:</b> 5120 (Purchasing)				
<b>Objective:</b> To sell daffodils to raise awareness of various cancers and proceeds will benefit the American Cancer Society.				
<b>Outcome:</b> 150 Daffodil bouquets were sold with proceeds benefitting the American Cancer Society.				
<b>Activity Totals</b>	<b>Unknown</b>	<b>970</b>	<b>0</b>	<b>970</b>

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>DARE TO C.A.R.E.</b>				
<b>Title:</b>	<b>Dare to C.A.R.E. (818)</b>			
<b>Description:</b>	Cardiovascular education lecture presented by cardiologists and vascular surgeon followed by vascular screening.			
<b>Sex:</b>	Both Males and Females			
<b>Ages:</b>	Adults Seniors			
<b>Settings:</b>	Community			
<b>Formats:</b>	Events/Meetings			
<b>Department:</b>	4620 (Cardiovascular Health Dept)			
<b>Objective:</b>	To increase public awareness of risks for cardiac and vascular disease through educational program and screening.			
<b>Outcome:</b>	Participants gained valuable information about the risks of cardiac and vascular disease, and the screening itself identified participants outside normal parameters for Abdominal Aortic Aneurysms, Carotid Artery Stenosis and Peripheral Vascular Disease, with follow-up individual counseling and recommendations.			
<b>Activity Totals</b>	<b>116</b>	<b>67,937</b>	<b>39,128</b>	<b>28,809</b>

<b>DIABETES/EXERCISE PRESENTATION TO HILLCREST TERRACE RESIDENTS</b>				
<b>Title:</b>	<b>Diabetes/Exercise Presentation to Hillcrest Terrace Residents (808)</b>			
<b>Description:</b>	Diabetes & Exercise presentation to Hillcrest Terrace residents.			
<b>Targeted:</b>	Residents of Nursing Facility			
<b>Sex:</b>	Both Males and Females			
<b>Ages:</b>	Seniors			
<b>Settings:</b>	Facility			
<b>Formats:</b>	Seminars			
<b>Department:</b>	5850 (Community Health)			
<b>Objective:</b>	To provide residents of Hillcrest Terrace with pertinent information on diabetes and exercise so they can make lifestyle changes to reduce their risk of diabetes.			
<b>Outcome:</b>	The residents of Hillcrest Terrace were motivated to exercise to reduce their diabetes risk.			
<b>Activity Totals</b>	<b>15</b>	<b>80</b>	<b>0</b>	<b>80</b>

<b>DONATION OF SUPPLIES TO VARIOUS ORGANIZATIONS</b>				
<b>Title:</b>	<b>Donation of Supplies To Various Organizations (191)</b>			
<b>Description:</b>	Donate supplies to help various organizations during non-profit community events, fund raisers and disaster relief.			
<b>Sex:</b>	Both Males and Females			
<b>Ages:</b>	All Ages			
<b>Settings:</b>	Community			
<b>Formats:</b>	Events/Meetings			
<b>Department:</b>	5141 (Materials Management)			
<b>Objective:</b>	Provide supplies to help various organizations during non-profit community events, fund raisers and disaster relief.			
<b>Outcome:</b>	Supplies were provided to various organizations during non-profit community events, fund raisers and disaster relief.			
<b>Activity Totals</b>	<b>354</b>	<b>11,027</b>	<b>0</b>	<b>11,027</b>

<b>EAR WAX CLINIC</b>				
<b>Title:</b>	<b>Ear Wax Clinic (479)</b>			
<b>Description:</b>	Ear canal inspection, ear wax removal by irrigation, patient education.			
<b>Sex:</b>	Both Males and Females			
<b>Ages:</b>	Seniors			
<b>Settings:</b>	Community			
<b>Formats:</b>	Health Fairs/Screenings Clinic			
<b>Department:</b>	7280 (VNA Community Health Nursing)			
<b>Objective:</b>	To clear the external canal of impacted cerumen that may be interfering with normal			

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
hearing patterns.				
<b>Outcome:</b> The patients experienced an improved sense of hearing following an ear canal inspection and cleaning.				
<b>Activity Totals</b>	<b>96</b>	<b>2,984</b>	<b>1,700</b>	<b>1,284</b>

**ELLIOT CHILD CARE - AGES 6 WEEKS TO KINDERGARTEN**

<b>Title:</b> Elliot Child Care - Ages 6 weeks to Kindergarten (810)				
<b>Description:</b> Programming in a secured facility from 6:30 am to 6:00 pm Monday through Friday, with developmentally appropriate activities in a nurturing environment.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Infants Children				
<b>Settings:</b> Child care facility				
<b>Department:</b> 6191 (Elliot Child Care)				
<b>Objective:</b> To provide safe, quality child care and early childhood education for families of EHS employees.				
<b>Outcome:</b> Infants and children of EHS employees received a safe continuity of child care and early childhood education that met their families' developmental, social and emotional needs.				
<b>Activity Totals</b>	<b>460</b>	<b>592,773</b>	<b>228,515</b>	<b>364,258</b>

**ELLIOT CHILD CARE FOSTER GRANDPARENT PROGRAM**

<b>Title:</b> Elliot Child Care Foster Grandparent Program (313)				
<b>Description:</b> Foster Grandparent from Crotched Mountain Foster Grandparent Program provides volunteer services to Elliot Child Care.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Infants Children				
<b>Settings:</b> Facility				
<b>Formats:</b> Childcare Center				
<b>Department:</b> 6191 (Elliot Child Care)				
<b>Objective:</b> Children from Elliot Childcare will benefit from daily positive interaction with volunteer foster grandparents from Crotched Mountain Foster Grandparent Program.				
<b>Outcome:</b> Elliot Childcare children benefitted from daily positive interaction with foster grandparents from the Crotched Mountain Foster Grandparent Program.				
<b>Activity Totals</b>	<b>417</b>	<b>21,675</b>	<b>0</b>	<b>21,675</b>

**ELLIOT ON-CALL - 24 HOUR PHONE HEALTH INFORMATION/EDUCATION SVC.**

<b>Title:</b> Elliot On Call - 24 Hour Phone Health Information/Education Svc. (177)				
<b>Description:</b> 24 hour health information line staffed by RNs, CNAs and non-clinical staff assisting the community with everyday health decisions, cancer information, physician referrals, community referrals and class registrations.				
<b>Targeted:</b> Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Home				
<b>Formats:</b> Telephone				
<b>Department:</b> 6180 (Elliot on Call)				
<b>Objective:</b> Provide the community with a medically sound 24-hour telephone health resource designed to assess symptoms, provide health education and make qualified referrals to an appropriate level of medical care. Act as a community resource for hospital services, physicians and social service agencies. To provide information, education and support to patients diagnosed with cancer, their families and friends.				
<b>Outcome:</b> Emergency situations identified and clinical intervention provided; physician referrals offered to callers without a PCP and/or looking for a specialist; access point for hospital and community services created; callers provided with information and education so that they are prepared to make informed decisions about their health.				
<b>Activity Totals</b>	<b>21,139</b>	<b>243,176</b>	<b>0</b>	<b>243,176</b>

Persons      Expenses      Revenues      Benefit

**ELLIOT ON-CALL - 24 HOUR PHONE HEALTH INFORMATION/EDUCATION SVC.**

**Title:** Elliot On Call - 24 Hour Phone Health Information/Education Svc. (177)  
**Description:** 24 hour health information line staffed by RNs, CNAs and non-clinical staff assisting the community with everyday health decisions, cancer information, physician referrals, community referrals and class registrations.  
**Targeted:** Uninsured/Underinsured  
**Sex:** Both Males and Females  
**Ages:** All Ages  
**Settings:** Home  
**Formats:** Telephone  
**Department:** 6180 (Elliot on Call)  
**Objective:** Provide the community with a medically sound 24-hour telephone health resource designed to assess symptoms, provide health education and make qualified referrals to an appropriate level of medical care. Act as a community resource for hospital services, physicians and social service agencies. To provide information, education and support to patients diagnosed with cancer, their families and friends.  
**Outcome:** Emergency situations identified and clinical intervention provided; physician referrals offered to callers without a PCP and/or looking for a specialist; access point for hospital and community services created; callers provided with information and education so that they are prepared to make informed decisions about their health.

<b>Activity Totals</b>	<b>21,139</b>	<b>243,176</b>	<b>0</b>	<b>243,176</b>
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**FIT & HEALTHY TEENS - DIETITIANS TEACHING PORTION OF PROGRAM**

**Title:** Fit & Healthy Teens - Dietitians Teaching Portion of Program (828)  
**Description:** Dietitians taught portion of Fit & Healthy Teens Program at Hillside Middle School  
**Sex:** Both Males and Females  
**Ages:** Teens  
**Settings:** Community Hillside Middle School  
**Department:** 4340 (Nutrition Services)  
**Objective:** To provide families with the education they need to combat teen obesity and the risk factors resulting from teens being overweight by focusing on nutrition and exercise education.  
**Outcome:** Families learned how to prepare healthier meals and increase activity levels for their teens as well as themselves.

<b>Activity Totals</b>	<b>350</b>	<b>2,699</b>	<b>0</b>	<b>2,699</b>
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**FIT & HEALTHY TEENS™ PROGRAM**

**Title:** Fit & Healthy Teens Program™ (803)  
**Description:** 4-week program for teens & their families dealing w/weight issues.  
**Sex:** Both Males and Females  
**Ages:** Teens Adults  
**Settings:** Facility Hillside Middle School  
**Formats:** Seminars  
**Department:** 5850 (Community Health)  
**Objective:** To provide families with the education they need to combat teen obesity and the risk factors resulting from teens being overweight by focusing on nutrition and exercise education.  
**Outcome:** Families learned how to prepare healthier meals and increase activity levels for their teens as well as themselves.

<b>Activity Totals</b>	<b>366</b>	<b>1,694</b>	<b>1,050</b>	<b>644</b>
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**FIT AND HEALTHY KID STYLE!**

**Title:** Fit and Healthy KID STYLE! (738)  
**Description:** Program to teach kids and parents how to eat healthfully and increase activity levels.  
**Sex:** Both Males and Females

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>Ages:</b> Children Adults				
<b>Settings:</b> Facility				
<b>Formats:</b> Seminars				
<b>Department:</b> 5850 (Community Health)				
<b>Objective:</b> To provide families with the education they need to combat childhood obesity and the risk factors resulting from children being overweight.				
<b>Outcome:</b> Families learned how to prepare healthier meals and increase activity levels for their children as well as themselves.				
<b>Activity Totals</b>	<b>105</b>	<b>1,632</b>	<b>0</b>	<b>1,632</b>

**FOOD BASKETS AT THE HOLIDAYS**

<b>Title:</b> Food Baskets at the Holidays (42)				
<b>Description:</b> Donations of food and turkeys to make food baskets for clients and families of New Horizons, Child Health Servics, Parent-Baby Adventure, Child & Family Servics, and the Senior Health Center at Thanksgiving and Christmas.				
<b>Targeted:</b> Disabled Minority Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Community Workplace				
<b>Department:</b> 4440 (Social Work)				
<b>Objective:</b> To provide needy families with food baskets and donations.				
<b>Outcome:</b> 50 Families were fed.				
<b>Activity Totals</b>	<b>256</b>	<b>1,612</b>	<b>0</b>	<b>1,612</b>

**FOOT CARE CLINIC**

<b>Title:</b> Foot Care Clinic (357)				
<b>Description:</b> Clinic staffed by a nurse to provide footcare, including toenail trimming, assessments, education, identify individuals at risk for foot problems and referral to podiatrist.				
<b>Targeted:</b> Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Seniors				
<b>Settings:</b> Community				
<b>Formats:</b> Health Fairs/Screenings Clinic				
<b>Department:</b> 7280 (VNA Community Health Nursing)				
<b>Objective:</b> Cut toenails and indentify individuals at high risk for circulatory and foot problems.				
<b>Outcome:</b> Individuals received proper foot care from a nurse to prevent circulatory and foot problems as well as referral to a physician if necessary for further care and prevention of injury.				
<b>Activity Totals</b>	<b>641</b>	<b>19,540</b>	<b>12,790</b>	<b>6,750</b>

**FREE DIETARY PRODUCTS & SERVICES TO EHS ENTITIES & THE COMMUNITY**

<b>Title:</b> Free Dietary Products & Services to EHS Entities & the Community. (475)				
<b>Description:</b> Dietary department provides dietary products and services to various EHS entities and community organizations at no charge.				
<b>Targeted:</b> Disabled Minority Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Community				
<b>Formats:</b> Health Fairs/Screenings Events/Meetings Clinic				
<b>Department:</b> 5010 (Dietary)				
<b>Objective:</b> To provide free dietary products and services to various EHS entities and organizations in the community.				
<b>Outcome:</b> Various EHS entities and organizations in the community received free dietary products and services.				
<b>Activity Totals</b>	<b>9,283</b>	<b>17,756</b>	<b>0</b>	<b>17,756</b>

**FREE FOOD FOR NEEDY PATIENTS**

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>Title:</b> Free Food For Needy Patients (515)				
<b>Description:</b> Patients who may go home to inadequate food supplies are identified and provided with three days of groceries.				
<b>Targeted:</b> Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Inpatient				
<b>Formats:</b> Donation				
<b>Department:</b> 5010 (Dietary)				
<b>Objective:</b> Patients will receive enough food to meet nutritional needs for the first few days after discharge.				
<b>Outcome:</b> Patients received enough food to meet nutritional needs for the first few days after discharge.				
<b>Activity Totals</b>	<b>2</b>	<b>110</b>	<b>0</b>	<b>110</b>

**FREE NUTRITION LECTURES/EDUCATION FOR THE PUBLIC**

<b>Title:</b> Free Nutrition Lectures/Education for the Public (416)				
<b>Description:</b> Registered dietitians give lectures on various nutrition related topics to the community, schools, conferences, etc.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Community				
<b>Formats:</b> Seminars				
<b>Department:</b> 4340 (Nutrition Services)				
<b>Objective:</b> Enhance the public's understanding of nutrition for good health.				
<b>Outcome:</b> Attendees had greater understanding of current nutrition issues.				
<b>Activity Totals</b>	<b>17,301</b>	<b>1,270</b>	<b>0</b>	<b>1,270</b>

**HEALING FOODS**

<b>Title:</b> Healing Foods (813)				
<b>Description:</b> Participants learn the basics of balanced and healthy whole foods and phytochemicals from a registered dietitian.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Adults				
<b>Settings:</b> Community				
<b>Formats:</b> Seminars				
<b>Department:</b> 4342 (Elliot Ctr. for Weight & Health)				
<b>Objective:</b> To impart to participants knowledge of the basics of balanced and healthy whole foods and phytochemicals that will promote improved and more healthful eating habits.				
<b>Outcome:</b> Participants gained an increased awareness of the basics of balanced and healthy whole foods and phytochemicals that will serve as a base for improved and more healthful eating habits.				
<b>Activity Totals</b>	<b>5</b>	<b>80</b>	<b>0</b>	<b>80</b>

**HEALTH EDUCATION - CANCER PREVENTION**

<b>Title:</b> Health Education - Cancer Prevention (422)				
<b>Description:</b> Lectures regarding breast, cervical, skin and lung cancer to increase risk awareness within the community and inform of some cancer-preventative measures.				
<b>Targeted:</b> Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Adults				
<b>Settings:</b> Community				
<b>Formats:</b> Events/Meetings				
<b>Department:</b> 6465 (Oncology Services)				
<b>Objective:</b> To educate and inform participants about the risks of breast, cervical, skin and lung cancer and cancer-preventative measures.				

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>Outcome:</b> Increased awareness about breast, cervical, skin and lung cancer, so that attendees understood risks and were able to make better cancer-preventative lifestyle choices.				
<b>Activity Totals</b>	<b>65</b>	<b>480</b>	<b>0</b>	<b>480</b>

**HEALTH EDUCATION VIA NEWSPAPER/TV/RADIO**

<b>Title:</b> Health Education Via Newspaper/TV/Radio (431)				
<b>Description:</b> Information provided to the community via the media regarding health and wellness issues.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Community Workplace Home				
<b>Formats:</b> TV/Radio				
<b>Department:</b> 6174 (Marketing)				
<b>Objective:</b> To educate and inform the community and provide valid information to patients.				
<b>Outcome:</b> The public was informed of newsworthy health and wellness issues via the media using TV, radio and text.				
<b>Activity Totals</b>	<b>392,067</b>	<b>125,085</b>	<b>0</b>	<b>125,085</b>

**HEALTH EDUCATION VIA PUBLIC MAILINGS**

<b>Title:</b> Health Education Via Public Mailings (430)				
<b>Description:</b> Design, printing & postage of Your Wellness Matters, Seniority Matters, & Your Mental Health Matters, informational newsletters mailed free of charge to the community, containing wellness articles, important health topics, and upcoming community programs. Other informational mailings are sometimes sent out as well to help keep the public updated and informed.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Inpatient Outpatient Facility Community				
<b>Formats:</b> Newsletter				
<b>Department:</b> 6174 (Marketing)				
<b>Objective:</b> To educate and inform the community, keep NH as the #1 healthiest state, and provide valid information to patients.				
<b>Outcome:</b> The public was informed and educated on health issues that are important to them.				
<b>Activity Totals</b>	<b>884,098</b>	<b>367,209</b>	<b>0</b>	<b>367,209</b>

**HEALTH FAIR - DARTMOUTH HITCHCOCK FAMILY HEALTH FAIR**

<b>Title:</b> Health Fair - Dartmouth Hitchcock Family Health Fair (775)				
<b>Description:</b> Displayed information, provided handouts and verbally interacted with fair participants about the importance of calcium and physical activity in promoting healthy bones.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Community				
<b>Formats:</b> Health Fairs/Screenings				
<b>Department:</b> 2260 (Working Well)				
<b>Objective:</b> To increase participants' awareness about the importance of calcium and physical activity in promoting healthy bones through informative tools and staff interaction.				
<b>Outcome:</b> Through displays, handouts and verbal interaction, Working Well staff increased participants' awareness about the critical roles that calcium and physical activity play in promoting healthy bones.				
<b>Activity Totals</b>	<b>120</b>	<b>248</b>	<b>0</b>	<b>248</b>

**HEALTHY KIDS DAY ANTI-SMOKING BOOTH AT YMCA**

<b>Title:</b> Healthy Kids Day Anti-Smoking Booth at YMCA (827)				
<b>Description:</b> Staffed booth at YMCA at Healthy Kids Day Fair to raise awareness in children of the health risks of smoking through displays, literature, handouts and verbal interaction.				
<b>Sex:</b> Both Males and Females				

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>Ages:</b> Children				
<b>Settings:</b> Community				
<b>Formats:</b> Health Fairs/Screenings				
<b>Department:</b> 5850 (Community Health)				
<b>Objective:</b> To raise awareness in children of the health risks of smoking through displays, literature, handouts and verbal interaction.				
<b>Outcome:</b> 250 participants gained an increased awareness of the health risks of smoking through the booth's displays, literature, handouts and verbal interaction with staff.				
<b>Activity Totals</b>	<b>250</b>	<b>202</b>	<b>0</b>	<b>202</b>

**HEART LINK - HEART FAILURE OUTPATIENT PROGRAM**

<b>Title:</b> Heart Link - Heart Failure Outpatient Program (773)				
<b>Description:</b> In-patient & Out-patient education & heart disease management; make referrals as needed.				
<b>Targeted:</b> Heart Failure Patients				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Adults Seniors				
<b>Settings:</b> Inpatient Outpatient				
<b>Department:</b> 4620 (Cardiovascular Health Dept)				
<b>Objective:</b> Patient & family education, early symptom recognition, disease stabilization through intervention/referral, physical reconditioning and medication compliance.				
<b>Outcome:</b> Improved quality of life for patients and families, improved self-care and interventions, decreased number of heart failure hospital readmissions, increased patient communication with providers, improved utilization of EHS resources and improved Core Measure compliance.				
<b>Activity Totals</b>	<b>310</b>	<b>50,948</b>	<b>52</b>	<b>50,896</b>

**HOSPICE SERVICES - PATIENT EVALUATION/EDUCATION**

<b>Title:</b> Hospice Services - Patient Evaluation/Education (277)				
<b>Description:</b> Discuss Hospice program with potential patients and their families.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Facility				
<b>Formats:</b> One-on-one meeting				
<b>Department:</b> 7100 (VNA Hospice)				
<b>Objective:</b> To determine if patient is appropriate for the hospice program.				
<b>Outcome:</b> Discussed Hospice program with potential patient and their family, evaluated patient, and obtained hospice referral if it was determined that patient was appropriate/met criteria for hospice services.				
<b>Activity Totals</b>	<b>26</b>	<b>974</b>	<b>0</b>	<b>974</b>

**HOSPICE VOLUNTEER SUPPORT - ACTIVE HOSPICE PATIENTS**

<b>Title:</b> Hospice Volunteer Support - Active Hospice Patients (292)				
<b>Description:</b> Trained hospice volunteers provide support to both patient and families through illness and bereavement by providing emotional support.				
<b>Targeted:</b> Disabled Minority Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Facility Home				
<b>Formats:</b> One-on-one counseling				
<b>Department:</b> 7100 (VNA Hospice)				
<b>Objective:</b> Volunteers support patients and families through illness, death and bereavement.				
<b>Outcome:</b> Hospice patients and their families received support.				
<b>Activity Totals</b>	<b>1,060</b>	<b>337,228</b>	<b>0</b>	<b>337,228</b>

**HOSPICE VOLUNTEER SUPPORT - DISCHARGED HOSPICE PATIENTS**

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>Title:</b> Hospice Volunteer Support - Discharged Hospice Patients (289)				
<b>Description:</b> Hospice Volunteers supporting patients who have been discharged from hospice or transitional care.				
<b>Targeted:</b> Disabled Minority Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Adults Seniors				
<b>Settings:</b> Outpatient Facility				
<b>Formats:</b> One-on-One Support				
<b>Department:</b> 7100 (VNA Hospice)				
<b>Objective:</b> To support hospice and transitional care patients who have been discharged. The volunteer is assigned to a patient prior to their discharge and will continue for a limited time to offer emotional support.				
<b>Outcome:</b> Stability and continuity provided to the patient after discharge. The volunteer acts as an advocate to inform the hospice team of possible need to return to services.				
<b>Activity Totals</b>	<b>54</b>	<b>28,288</b>	<b>0</b>	<b>28,288</b>

**HOSPICE VOLUNTEER SUPPORT - FITCH AND PALLIATIVE CARE UNITS @ ELLIOT HOSPITAL**

<b>Title:</b> Hospice Volunteer Support - Fitch and Palliative Care Units @ Elliot Hospital (291)				
<b>Description:</b> Hospice Volunteers support patients on the Murphy Unit and the Palliative Care Unit at the Elliot Hospital by providing emotional support through active listening, patience, and non-judgemental behavior.				
<b>Targeted:</b> Disabled Minority Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Adults Seniors				
<b>Settings:</b> Inpatient				
<b>Department:</b> 7100 (VNA Hospice)				
<b>Objective:</b> To provide emotional support to the patients on the Fitch and Palliative Care Units by hospice trained volunteers through active listening, patience and non-judgemental behavior.				
<b>Outcome:</b> The patients and families were better able to cope with end of life issues with the support of hospice trained volunteers.				
<b>Activity Totals</b>	<b>360</b>	<b>13,138</b>	<b>0</b>	<b>13,138</b>

**HOSPICE VOLUNTEER TRAINING**

<b>Title:</b> Hospice Volunteer Training (294)				
<b>Description:</b> Training sessions to educate volunteers in hospice philosophy and procedures, that they may be able to offer respite and emotional support to hospice patients and families.				
<b>Targeted:</b> Disabled Minority Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Adults				
<b>Settings:</b> Facility Workplace				
<b>Formats:</b> Seminars				
<b>Department:</b> 7100 (VNA Hospice)				
<b>Objective:</b> To educate volunteers in hospice philosophy and procedures, that they may be able to go forth in the community and offer respite and emotional support to hospice patients and families.				
<b>Outcome:</b> Volunteers acquired understanding of the hospice philosophy and were trained in the procedures that will enable them to offer respite and emotional support to hospice patients and families in the community.				
<b>Activity Totals</b>	<b>34</b>	<b>18,562</b>	<b>0</b>	<b>18,562</b>

**INTERNSHIPS - DIETETIC - CLINICAL PRACTICUM**

<b>Title:</b> Internships - Dietetic - Clinical Practicum (32)				
<b>Description:</b> Clinical experience for dietetic interns.				
<b>Sex:</b> Females				
<b>Ages:</b> Adults				

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>Settings:</b> Inpatient Outpatient				
<b>Formats:</b> Internship				
<b>Department:</b> 4340 (Nutrition Services)				
<b>Objective:</b> To provide internship opportunity for dietetic interns.				
<b>Outcome:</b> Interns received clinical training to qualify for clinical practice and registration exam for dietitians.				
<b>Activity Totals</b>	<b>3</b>	<b>51,419 0</b>	<b>0</b>	<b>51,419</b>

**INTERNSHIPS - PHYSICAL THERAPY STUDENT**

<b>Title:</b> Internships - Physical Therapy Student (801)				
<b>Description:</b> Providing clinical education to Physical Therapy students in accredited programs.				
<b>Targeted:</b> Students				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Adults				
<b>Settings:</b> Inpatient				
<b>Department:</b> 4490 (Inpatient Physical Therapy)				
<b>Objective:</b> To provide a quality educational experience in an inpatient environment for the purpose of advancing the students' education and therapeutic skills.				
<b>Outcome:</b> Students leave with a hands-on clinical experience as part of their education towards their chosen profession.				
<b>Activity Totals</b>	<b>1</b>	<b>19,342</b>	<b>0</b>	<b>19,342</b>

**INTERPRETATION SERVICES (LANGUAGE LINE, LIVE INTERPRETERS)**

<b>Title:</b> Interpretation Services (Language Line, Live Interpreters) (662)				
<b>Description:</b> Provide interpretation services to patients through Language Line and live interpreters.				
<b>Targeted:</b> Minority				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Facility				
<b>Formats:</b> Interpretation				
<b>Department:</b> 4440 (Social Work)				
<b>Objective:</b> Patients with limited English proficiency will benefit from interpretive services.				
<b>Outcome:</b> Over 1000 patients with limited English proficiency benefited from interpretive services.				
<b>Activity Totals</b>	<b>2,257</b>	<b>77,970</b>	<b>0</b>	<b>77,970</b>

**INSTITUTIONAL REVIEW BOARD MEETINGS**

<b>Title:</b> Institutional Review Board Meetings (781)				
<b>Description:</b> Review human subject research protocols.				
<b>Targeted:</b> Disabled Minority Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Facility				
<b>Formats:</b> Events/Meetings				
<b>Department:</b> 6286 (Institutional Review Board)				
<b>Objective:</b> Ensure the safe conduct of human subject research throughout Elliot Health System.				
<b>Outcome:</b> Human subject research at Elliot Health System was conducted safely.				
<b>Activity Totals</b>	<b>0</b>	<b>34,402</b>	<b>0</b>	<b>34,402</b>

**LACTATION "WARM LINE"**

<b>Title:</b> Lactation "Warm Line" (555)				
<b>Description:</b> Telephone consultation for any breast feeding issues.				
<b>Targeted:</b> Disabled Minority Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Teens Adults				
<b>Settings:</b> Outpatient Facility				

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>Formats:</b> Telephone				
<b>Department:</b> 6332 (Childbirth Education)				
<b>Objective:</b> Provide support to breastfeeding mothers after discharge from the hospital.				
<b>Outcome:</b> Support promoted healthy infant nutrition for a longer period of time.				
<b>Activity Totals</b>	<b>441</b>	<b>2,538</b>	<b>0</b>	<b>2,538</b>

**LACTATION OUTPATIENT CLINIC**

<b>Title:</b> Lactation Outpatient Clinic (556)				
<b>Description:</b> Outpatient clinic for women with breast feeding issues.				
<b>Targeted:</b> Disabled Minority Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Infants Adults				
<b>Settings:</b> Outpatient				
<b>Formats:</b> Clinic				
<b>Department:</b> 6332 (Childbirth Education)				
<b>Objective:</b> To help women succeed at breast feeding.				
<b>Outcome:</b> Increased the breast feeding rate after going home.				
<b>Activity Totals</b>	<b>65</b>	<b>2,780</b>	<b>0</b>	<b>2,780</b>

**MATERNITY CENTER TOUR**

<b>Title:</b> Maternity Center Tour (222)				
<b>Description:</b> Tour of the maternity center offered for expectant parents who are not attending classes and are not familiar with the Elliot Hospital.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Adults				
<b>Settings:</b> Facility				
<b>Formats:</b> Tour/Open Forum				
<b>Department:</b> 6332 (Childbirth Education)				
<b>Objective:</b> Educate expectant parents about the Maternity Center.				
<b>Outcome:</b> Increased education and decreased anxiety of expectant parents.				
<b>Activity Totals</b>	<b>90</b>	<b>210</b>	<b>0</b>	<b>210</b>

**MATERNITY DEPARTMENT HOSPITALITY CART**

<b>Title:</b> Maternity Department Hospitality Cart (541)				
<b>Description:</b> Free snacks are provided to guests of Maternity patients.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Inpatient				
<b>Department:</b> 5010 (Dietary)				
<b>Objective:</b> Provide guests of maternity patients with nutrition and enjoyment.				
<b>Outcome:</b> Guests of maternity patients enjoyed nutritious snacks, contributing to increased patient and family satisfaction.				
<b>Activity Totals</b>	<b>3,182</b>	<b>17,989</b>	<b>0</b>	<b>17,989</b>

**MAXILLOFACIAL & ORAL SURGERY**

<b>Title:</b> Maxillofacial & Oral Surgery (829)				
<b>Description:</b> Emergency, reconstructive & preventative care is provided for teeth, mouth, jaws, and associated facial structures.				
<b>Targeted:</b> Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Outpatient				
<b>Formats:</b> Clinic				
<b>Department:</b> 8820 (Maxillofacial & Oral Surgery)				
<b>Objective:</b> To provide access to emergency dental care.				
<b>Outcome:</b> Patients received surgery in an expeditious manner to manage injuries and disease to the oral cavity.				

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>Activity Totals</b>	<b>1565</b>	<b>535,174</b>	<b>215,870</b>	<b>319,304</b>

**MEDICAL EXPLORERS**

**Title:** Medical Explorers (93)  
**Description:** Elliot Hospital Medical Explorer Post provides high school students the opportunity to explore health careers.  
**Sex:** Both Males and Females  
**Ages:** Teens  
**Settings:** Facility  
**Formats:** Events/Meetings  
**Department:** 6260 (Education/Staff & Development)  
**Objective:** To provide high school students the opportunity to explore health careers.  
**Outcome:** High school students were better able to make informed choices on future health careers and select appropriate curricula for school.

<b>Activity Totals</b>	<b>35</b>	<b>1,934</b>	<b>0</b>	<b>1,934</b>
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**MEDICAL SUPPLIES/SAMPLES TO VICTIMS OF HURRICANE KATRINA**

**Title:** Medical Supplies/Samples to Victims of Hurricane Katrina (805)  
**Description:** Donations of medical supplies and samples were sent to pharmacists in Louisiana to be distributed among those in need affected by Hurricane Katrina.  
**Sex:** Both Males and Females  
**Ages:** All Ages  
**Settings:** Community  
**Formats:** Clinic  
**Department:** 8861 (Apple Tree Family Physicians)  
**Objective:** To provide spare medical supplies and pharmaceutical samples to those in need affected by Hurrican Katrina.  
**Outcome:** Pharmacists in Louisiana were able to distribute desperately needed medicines to victims of Hurricane Katrina, as well as supplies to relief workers administering those medicines.

<b>Activity Totals</b>	<b>Unknown</b>	<b>1,491</b>	<b>0</b>	<b>1,491</b>
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**MEDICARE D ASSISTANCE PROGRAM**

**Title:** Medicare D Assistance Program (821)  
**Description:** Educational seminars, information and one-on-one appointments with seniors to help them understand the different Medicare D prescription drug plans and their costs and benefits.  
**Targeted:** Disabled Minority Uninsured/Underinsured  
**Sex:** Both Males and Females  
**Ages:** Seniors  
**Settings:** Facility  
**Formats:** Seminars  
**Department:** 4344 (Senior Hlth. Center/Admin)  
**Objective:** To provide seniors with a working understanding of the new Medicare D prescription drug plans and their costs and benefits.  
**Outcome:** Seniors gained a better understanding of the new Medicare D prescription drug plans and their costs and benefits, enabling them to make a more informed choice.

<b>Activity Totals</b>	<b>250</b>	<b>3,668</b>	<b>0</b>	<b>3,668</b>
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**MEDICARE MATTERS - MEDICARE D ENROLLMENT**

**Title:** Medicare Matters-Medicare D Enrollment Program (822)  
**Description:** Partnership with Center for Medicare and Medicaid Services (CMMS) to assist seniors in enrolling in Medicare D prescription drug plans.  
**Targeted:** Disabled Minority Uninsured/Underinsured  
**Sex:** Both Males and Females  
**Ages:** Seniors  
**Settings:** Facility  
**Department:** 4344 (Senior Hlth. Center/Admin)

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>Objective:</b> To assist seniors in enrolling in the Medicare D prescription drug plans.				
<b>Outcome:</b> Seniors received one-on-one assistance while enrolling in the Medicare D prescription drug plans.				
<b>Activity Totals</b>	<b>155</b>	<b>6,155</b>	<b>0</b>	<b>6,155</b>

**MEDICATION BRIDGE**

<b>Title:</b> Medication Bridge (729)				
<b>Description:</b> Seniors obtain low or no cost pharmaceutical drugs administered through the Senior Health Center.				
<b>Targeted:</b> Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Seniors				
<b>Settings:</b> Outpatient				
<b>Formats:</b> Administrative assistance				
<b>Department:</b> 4345 (Senior Health Center)				
<b>Objective:</b> Provide low or no cost pharmaceutical drugs to seniors through the Elliot Senior Health Center.				
<b>Outcome:</b> Seniors this year have received approximately \$414,380 worth of low or no cost medications from various pharmaceutical companies.				
<b>Activity Totals</b>	<b>115</b>	<b>120,202</b>	<b>0</b>	<b>120,202</b>

**MEDICATION SAFETY LECTURE**

<b>Title:</b> Medication Safety Lecture (811)				
<b>Description:</b> Lecture regarding medication safety and compliance followed by question and answer session.				
<b>Targeted:</b> Seniors				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Adults Seniors				
<b>Settings:</b> Facility				
<b>Formats:</b> Events/Meetings				
<b>Department:</b> 4330 (Pharmacy)				
<b>Objective:</b> Increased awareness of medication storage, the importance of medication compliance and the risks of not adhering to prescription/drug instructions, and various assistance programs available to offset the costs of medications.				
<b>Outcome:</b> Participants gained an increased awareness of the importance of following their prescription/drug instructions and precautions and the risks associated with failure to do so, information on how to properly store their medications, data on various assistance programs available to offset the costs of medications, and the opportunity to have individual questions and concerns addressed by a pharmacist.				
<b>Activity Totals</b>	<b>16</b>	<b>61</b>	<b>0</b>	<b>61</b>

**NH TECHNICAL COLLEGE INFORMATION AND TOUR**

<b>Title:</b> NH Technical College Information and Tour Session (739)				
<b>Description:</b> Students of NH Technical College Exercise Science program spent time at the Wellness Center to learn about the programs offered and the educational background needed for this field.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Adults				
<b>Settings:</b> Facility				
<b>Formats:</b> Seminars Tour				
<b>Department:</b> 2260 (Working Well)				
<b>Objective:</b> To encourage students to continue with their education and develop skills needed as Exercise Physiologists.				
<b>Outcome:</b> Exercise Science students from NH Technical College had increased awareness regarding career opportunities.				
<b>Activity Totals</b>	<b>15</b>	<b>85</b>	<b>0</b>	<b>85</b>

Persons      Expenses      Revenues      Benefit

**NON-CLINICAL INTERNSHIP PROGRAM**

**Title:** Non-Clinical Internship Program (520)  
**Description:** Student internships designed to provide future healthcare and business students an opportunity to apply knowledge and skill in a practical setting.  
**Sex:** Both Males and Females  
**Ages:** Teens Adults  
**Settings:** Inpatient Outpatient  
**Formats:** Internship  
**Department:** 6260 (Education/Staff & Development)  
**Objective:** To assist students in making the transition from academic participation to active participation in the work force.  
**Outcome:** Increased competency in beginning skills of workers in health related fields.

<b>Activity Totals</b>	<b>10</b>	<b>12,089</b>	<b>0</b>	<b>12,089</b>
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**PAIN MANAGEMENT - MEDICATION MANAGEMENT**

**Title:** Pain Management - Medication Management Classes (680)  
**Description:** Series of classes to help patients understand the risks and benefits of narcotic medications.  
**Sex:** Both Males and Females  
**Ages:** All Ages  
**Settings:** Facility  
**Formats:** Seminars  
**Department:** 3660 (Pain Management Center)  
**Objective:** To assist patients of Pain Management Center to understand the risks and benefits of narcotic medications.  
**Outcome:** Increased awareness of risks and benefits of narcotic medications.

<b>Activity Totals</b>	<b>350</b>	<b>1,610</b>	<b>0</b>	<b>1,610</b>
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**PAIN MANAGEMENT - UNDERSTANDING AND MANAGING CHRONIC PAIN**

**Title:** Pain Management - Understanding And Managing Chronic Pain (743)  
**Description:** Patient education aimed at teaching patients with chronic pain techniques to improve their quality of life.  
**Targeted:** Chronic Pain Patients  
**Sex:** Both Males and Females  
**Ages:** All Ages  
**Settings:** Facility  
**Formats:** Seminars  
**Department:** 3660 (Pain Management Center)  
**Objective:** To teach patients with chronic pain techniques to improve their quality of life.  
**Outcome:** Improved quality of life for patients with chronic pain.

<b>Activity Totals</b>	<b>247</b>	<b>3,601</b>	<b>0</b>	<b>3,601</b>
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**PATIENT CARE FOR PATIENTS AWAITING PLACEMENT**

**Title:** Patient Care For Patients Awaiting Placement (258)  
**Description:** Non reimbursed care for patients who no longer require acute care but are awaiting appropriate level of care in community facilities (Intermediate Care Facility, Skilled Nursing Facility, Rehabilitation)  
**Sex:** Both Males and Females  
**Ages:** All Ages  
**Settings:** Facility  
**Department:** 4440 (Social Work)  
**Objective:** Provide Non reimbursed care for patients who no longer require acute care but are awaiting appropriate level of care in community facilities (Intermediate Care Facility, Skilled Nursing Facility, Rehabilitation)

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>Outcome:</b> Patients were provided with appropriate care while awaiting further placement in community facilities.				
<b>Activity Totals</b>	<b>57</b>	<b>225,000</b>	<b>0</b>	<b>225,000</b>

**PATIENT TRANSPORTATION SHUTTLE SERVICE**

**Title:** Patient Transportation Shuttle Service (284)  
**Description:** Free round trip transportation for patients of Elliot Hospital and its entities.  
**Targeted:** Disabled Minority Uninsured/Underinsured  
**Sex:** Both Males and Females  
**Ages:** All Ages  
**Settings:** Outpatient  
**Formats:** Shuttle Service  
**Department:** 3130 (Patient Transportation)  
**Objective:** Provide transportation to the community to Elliot Hospital and other Elliot Health System entities.  
**Outcome:** Provided transportation to the community to Elliot Hospital and other Elliot Health System entities.

<b>Activity Totals</b>	<b>11,622</b>	<b>909,875</b>	<b>0</b>	<b>909,875</b>
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**PRECEPT - RESPIRATORY CARE STUDENTS**

**Title:** Precept - Respiratory Care Students (816)  
**Description:** Precept Respiratory Care Practitioner Students  
**Sex:** Both Males and Females  
**Ages:** Adults  
**Settings:** Inpatient Facility  
**Formats:** Clinic  
**Department:** 4420 (Respiratory/Pulmonary)  
**Objective:** To offer respiratory students opportunity for field experience in clinical setting.  
**Outcome:** Respiratory students were able to put learned skills into practice in clinical setting guided by experienced respiratory therapists.

<b>Activity Totals</b>	<b>22</b>	<b>51,741</b>	<b>0</b>	<b>51,741</b>
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**PRE-DIABETES SERIES**

**Title:** Pre-diabetes Series (815)  
**Description:** 3-week sessions held at Hannaford grocery stores offering education on diabetes prevention through blood sugar monitoring, proper nutrition and increased physical activity.  
**Sex:** Both Males and Females  
**Ages:** All Ages  
**Settings:** Community  
**Formats:** Events/Meetings  
**Department:** 4320 (Diabetes Education & Resources)  
**Objective:** To help community members prevent diabetes through education offered in 3-week sessions at local Hannaford grocery stores with topics focusing on blood sugar monitoring, proper nutrition and increased physical activity.  
**Outcome:** Participants gained valuable information on how blood sugar monitoring, proper nutrition and increased physical activity can help prevent diabetes.

<b>Activity Totals</b>	<b>43</b>	<b>2,178</b>	<b>0</b>	<b>2,178</b>
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**PRESENTATION - THE FINANCIAL IMPACT OF A CANCER DIAGNOSIS**

**Title:** Presentation - The Financial Impact of a Cancer Diagnosis (825)  
**Description:** Presentation to community members and health care professionals about the financial impact a cancer diagnosis can have on an individual and a family and the potential resources and tools available to help.  
**Sex:** Both Males and Females  
**Ages:** Adults Seniors

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>Settings:</b> Facility				
<b>Formats:</b> Seminars				
<b>Department:</b> 6465 (Oncology Services)				
<b>Objective:</b> To raise awareness among community members and health professionals about the financial impact a cancer diagnosis can have on an individual and a family, and impart information of some available resources and tools that may help families cope with some of those financial issues.				
<b>Outcome:</b> Participants gained a better understanding of the financial stresses a cancer diagnosis can cause and learned about some of the available programs and resources that may help individuals and families overcome that financial impact.				
<b>Activity Totals</b>	<b>80</b>	<b>121</b>	<b>0</b>	<b>121</b>

**PROSTATE CANCER SCREENING - FREE**

<b>Title:</b> Prostate Cancer Screening - Free (557)				
<b>Description:</b> Provide free prostate and Digital Rectal Exam screenings for adult men that fit the criteria to hopefully detect Prostate Cancer in early treatable stages.				
<b>Sex:</b> Males				
<b>Ages:</b> Adults				
<b>Settings:</b> Facility				
<b>Formats:</b> Health Fairs/Screenings				
<b>Department:</b> 3665 (Urology Center)				
<b>Objective:</b> To detect prostate disease early.				
<b>Outcome:</b> Patients were notified of the results of the Digital Rectal Exams that day and the results of the Prostate Specific Antigen screenings by mail and were told whether or not they needed to seek further medical attention.				
<b>Activity Totals</b>	<b>54</b>	<b>2,023</b>	<b>2,000</b>	<b>23</b>

**PULMONARY REHAB CRUISE ON MS MT. WASHINGTON FOR PROGRAM PATIENTS**

<b>Title:</b> Pulmonary Rehab Cruise on MS Mt. Washington For Program Patients. (143)				
<b>Description:</b> Annual cruise on the MS Mt. Washington around lake Winnepesaukee for all participants of pulmonary rehab groups in the state. The cruise is free for patients and one guest.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Adults Seniors				
<b>Settings:</b> Lake Winnepesaukee				
<b>Formats:</b> Cruise				
<b>Department:</b> 4429 (Pulmonary Rehab)				
<b>Objective:</b> To provide an outing for persons suffering from COPD and a guest to enjoy a day of cruising, eating and entertainment.				
<b>Outcome:</b> Better quality of life for this population knowing they ARE able to get out and enjoy activities.				
<b>Activity Totals</b>	<b>54</b>	<b>2,693</b>	<b>0</b>	<b>2,693</b>

**PULMONARY REHAB FREE COMMUNITY LECTURES**

<b>Title:</b> Pulmonary Rehab Free Community Lectures (797)				
<b>Description:</b> Interactive seminars offered to the community at no charge.				
<b>Targeted:</b> Disabled with Chronic Pulmonary Disease				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Infants Adults Seniors				
<b>Settings:</b> Facility				
<b>Formats:</b> Seminars				
<b>Department:</b> 4429 (Pulmonary Rehab)				
<b>Objective:</b> To provide the community with information regarding chronic pulmonary disease.				
<b>Outcome:</b> People in the community were made aware of various aspects of chronic pulmonary disease and different treatment options available.				
<b>Activity Totals</b>	<b>13</b>	<b>603</b>	<b>0</b>	<b>603</b>

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>PULMONARY REHAB HOLIDAY COOKIE SWAP</b>				
<b>Title:</b>	<b>Pulmonary Rehab Holiday Cookie Swap (817)</b>			
<b>Description:</b>	Pulmonary Rehab Maintenance patients socialized and participated in a holiday cookie swap.			
<b>Sex:</b>	Both Males and Females			
<b>Ages:</b>	Adults Seniors			
<b>Settings:</b>	Facility			
<b>Formats:</b>	Events/Meetings			
<b>Department:</b>	4429 (Pulmonary Rehab)			
<b>Objective:</b>	To provide Pulmonary Rehab Maintenance patients a chance to socialize and participate in holiday cookie swap.			
<b>Outcome:</b>	Pulmonary Rehab Maintenance patients were afforded opportunity to socialize and participate in a holiday cookie swap.			
<b>Activity Totals</b>	<b>60</b>	<b>645</b>	<b>0</b>	<b>645</b>

<b>PULMONARY REHAB HOLIDAY PARTY</b>				
<b>Title:</b>	<b>Pulmonary Rehab Holiday Party (381)</b>			
<b>Description:</b>	A once a year party given by staff to patients of pulmonary rehab.			
<b>Targeted:</b>	Disabled Uninsured/Underinsured			
<b>Sex:</b>	Both Males and Females			
<b>Ages:</b>	Adults Seniors			
<b>Settings:</b>	Outpatient Facility			
<b>Formats:</b>	Holiday Party			
<b>Department:</b>	4429 (Pulmonary Rehab)			
<b>Objective:</b>	To provide a forum for the patients to get together to relax and celebrate the holidays.			
<b>Outcome:</b>	Patients have a chance to look back and celebrate friendships and accomplishments they have made in pulmonary rehab.			
<b>Activity Totals</b>	<b>65</b>	<b>806</b>	<b>0</b>	<b>806</b>

<b>PULMONARY REHAB PATIENT APPRECIATION DAY</b>				
<b>Title:</b>	<b>Pulmonary Rehab Patient Appreciation Day Health Fair (626)</b>			
<b>Description:</b>	Health and Wellness education fair for pulmonary rehab patients and family to be educated on nutrition, Reiki, therapeutic touch and importance of exercise.			
<b>Targeted:</b>	Disabled			
<b>Sex:</b>	Both Males and Females			
<b>Ages:</b>	Adults Seniors			
<b>Settings:</b>	Outpatient			
<b>Formats:</b>	Seminars Health Fairs/Screenings			
<b>Department:</b>	4429 (Pulmonary Rehab)			
<b>Objective:</b>	To provide a broad range of educational topics and socialization to pulmonary rehab participants.			
<b>Outcome:</b>	Education and socialization provided to a pulmonary population.			
<b>Activity Totals</b>	<b>57</b>	<b>1,436</b>	<b>0</b>	<b>1,436</b>

<b>PULMONARY REHAB POST PROGRAM PATIENT RECHECKS</b>				
<b>Title:</b>	<b>Pulmonary Rehab Post Program Patient Rechecks (651)</b>			
<b>Description:</b>	Patients w/chronic lung disease are re-evaluated at 3 month, 6 month and yearly intervals.			
<b>Targeted:</b>	Persons with pulmonary disease			
<b>Sex:</b>	Both Males and Females			
<b>Ages:</b>	Adults Seniors			
<b>Settings:</b>	Outpatient			
<b>Formats:</b>	Events/Meetings			
<b>Department:</b>	4429 (Pulmonary Rehab)			
<b>Objective:</b>	Provide objective data to graduates of the six-week Pulmonary Rehab program at 3 month, 6 month and 1 year on their exercise endurance and understanding of their pulmonary			

		<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>Outcome:</b>	status. Improved pulmonary status.				
	<b>Activity Totals</b>	<b>112</b>	<b>2,257</b>	<b>0</b>	<b>2,257</b>

**SAINT ANSELM COLLEGE HOSPITAL ENCOUNTER**

**Title:** Saint Anselm College Hospital Encounter Program (94)  
**Description:** Provides opportunity for pre-med students to explore hospital departments, discuss health care issues, meet with health care professionals.  
**Sex:** Both Males and Females  
**Ages:** Adults  
**Settings:** Inpatient Outpatient  
**Formats:** Seminars  
**Department:** 6464 (Nursing Administration)  
**Objective:** To provide biology and pre-med students an opportunity to learn more about a variety of hospital services  
**Outcome:** Increased knowledge of hospital services and health care industry.

	<b>Activity Totals</b>	<b>10</b>	<b>605</b>	<b>0</b>	<b>605</b>
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**SCHOOL PARTNERSHIPS**

**Title:** School Partnerships (736)  
**Description:** Partnership between Elliot Hospital and various area schools bringing health and wellness education to the students and faculty.  
**Targeted:** Students  
**Sex:** Both Males and Females  
**Ages:** Children  
**Settings:** Community Schools  
**Formats:** Seminars Health Fairs/Screenings Events/Meetings  
**Department:** 5850 (Community Health)  
**Objective:** Continue partnerships with local schools that allows Community Health to bring health & wellness educational programs and keynote speakers to students such as First Aid classes, Backpack Safety, "Glo Germ" & "Heimlich Hugs" presentations, etc...  
**Outcome:** Students at local schools learned First Aid, Backpack Safety, "Glo Germ" & "Heimlich Hugs", etc...

	<b>Activity Totals</b>	<b>792</b>	<b>1,231</b>	<b>0</b>	<b>1,231</b>
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**SENIOR SUPPORT GROUP - "TALKN' DIABETES"**

**Title:** Senior Support Group - "Talkn' Diabetes" (824)  
**Description:** "Talkn' Diabetes" monthly support group for seniors with diabetes that focuses on taking control of the disease one step at a time.  
**Targeted:** Disabled  
**Sex:** Both Males and Females  
**Ages:** Seniors  
**Settings:** Facility  
**Formats:** Events/Meetings  
**Department:** 4344 (Senior Hlth. Center/Admin)  
**Objective:** To provide seniors living with diabetes a monthly support group that offers energetic discussion and focuses on gaining control of the disease one step at a time.  
**Outcome:** Seniors with diabetes received support in a group setting with discussion and informative presentations of how to take control of diabetes one step at a time.

	<b>Activity Totals</b>	<b>60</b>	<b>6,836</b>	<b>0</b>	<b>6,836</b>
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**SITE FOR VNA INFLUENZA CLINICS**

**Title:** Site for VNA Influenza Clinics (730)  
**Description:** Provide space for VNA flu clinics.  
**Targeted:** Seniors  
**Sex:** Both Males and Females

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>Ages:</b> Seniors				
<b>Settings:</b> Outpatient				
<b>Formats:</b> Clinic				
<b>Department:</b> 4345 (Senior Health Center)				
<b>Objective:</b> To provide familiar location for seniors to receive Influenza vaccinations from VNA Community Health Services.				
<b>Outcome:</b> The Elliot Senior Health Center hosted 18 VNA Community Health Influenza clinics during the 2005/2006 flu season, where over 1,100 seniors received vaccine.				
<b>Activity Totals</b>	<b>1,140</b>	<b>7,323</b>	<b>0</b>	<b>7,323</b>

**SMOKING & CARBON MONOXIDE LEVEL SCREENING, DISCUSSION, EDUCATION**

<b>Title:</b> <b>Smoking &amp; Carbon Monoxide Level Screening, Discussion, Education (800)</b>				
<b>Description:</b> Provided education and disussion of the dangers of smoking and Carbon Monoxide, as well as individual screenings of Carbon Monoxide levels to both smokers and non-smokers.				
<b>Targeted:</b> Disabled Minority Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Infants Adults				
<b>Settings:</b> Facility				
<b>Formats:</b> Support group/GED classes				
<b>Department:</b> 2260 (Working Well)				
<b>Objective:</b> To educate participants about the hazards of smoking and second-hand smoke through discussion and individual screenings of Carbon Monoxide levels of both smokers and non-smokers.				
<b>Outcome:</b> Enhanced awareness of the dangers of smoking and second-hand smoke.				
<b>Activity Totals</b>	<b>22</b>	<b>104</b>	<b>0</b>	<b>104</b>

**SOS OPERATION FRONTLINE COOKING CLASSES**

<b>Title:</b> <b>SOS Operation Frontline Cooking Classes (256)</b>				
<b>Description:</b> Class designed to teach parents how to cook nutritiously and economically.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Teens Adults				
<b>Settings:</b> Community				
<b>Formats:</b> Events/Meetings				
<b>Department:</b> 5010 (Dietary)				
<b>Objective:</b> To teach parents how to cook nutritiously and economically.				
<b>Outcome:</b> Parents learned how to cook affordable yet nutritious meals for their families.				
<b>Activity Totals</b>	<b>128</b>	<b>1,280</b>	<b>0</b>	<b>1,280</b>

**STRESS REDUCTION WORKSHOP FOR THE TEEN/YOUNG ADULT**

<b>Title:</b> <b>Stress Reduction Workshop for the Teen/Young Adult (819)</b>				
<b>Description:</b> Helping teens and young adults reduce and overcome stress.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Teens				
<b>Settings:</b> Community				
<b>Formats:</b> Events/Meetings				
<b>Department:</b> 5850 (Community Health)				
<b>Objective:</b> To increase awareness in teens/young adults of the affects of long-term stress on health and emotional wellness, and demonstrate methods of reducing and overcoming stress that will enable them to begin building coping skills that will carry them into adulthood.				
<b>Outcome:</b> Participants were more aware of the health-related risks that long-term stress can effect, as well as the toll upon one's emotional well-being, and were instructed on some stress-reducing techniques that will enable them to improve upon their ability to overcome stress as adults.				
<b>Activity Totals</b>	<b>10</b>	<b>61</b>	<b>0</b>	<b>61</b>

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>	
<b>SUPPORT GROUP - BREAST CANCER (VARIOUS)</b>					
<b>Title:</b>	<b>Support Group - Breast Cancer (Various) (51)</b>				
<b>Description:</b>	Various support groups: Support group for women newly diagnosed with Breast Cancer or who have experienced breast cancer.				
<b>Sex:</b>	Females				
<b>Ages:</b>	Adults Seniors				
<b>Settings:</b>	Outpatient				
<b>Formats:</b>	Events/Meetings				
<b>Department:</b>	6465 (Oncology Services)				
<b>Objective:</b>	To assist women with the difficulties of a recent breast cancer diagnosis, provide a comfortable/safe environment and a mutual aid support group to discuss surviving breast cancer.				
<b>Outcome:</b>	Increased support and education. Women were better able to cope with breast cancer.				
	<b>Activity Totals</b>	<b>144</b>	<b>3,408</b>	<b>0</b>	<b>3,408</b>

<b>SUPPORT GROUP - PROSTATE CANCER</b>					
<b>Title:</b>	<b>Support Group - Prostate Cancer (11)</b>				
<b>Description:</b>	Support group for prostate cancer patients and their families.				
<b>Sex:</b>	Both Males and Females				
<b>Ages:</b>	All Ages				
<b>Settings:</b>	Elliot Conference Center				
<b>Formats:</b>	Events/Meetings				
<b>Department:</b>	3665 (Urology Center)				
<b>Objective:</b>	To provide support and education to prostate cancer patients and their families.				
<b>Outcome:</b>	Participants gained a better understanding of prostate cancer through education as well as received emotional support.				
	<b>Activity Totals</b>	<b>62</b>	<b>4,366</b>	<b>990</b>	<b>3,376</b>

<b>SUPPORT GROUPS - MOMS</b>					
<b>Title:</b>	<b>Support Groups - Moms (221)</b>				
<b>Description:</b>	Support groups offered to mothers as an opportunity to share and network. Weekly topics, guest speaker and groups are led by a Child Life Specialist. Groups consist of "New Baby & Me" 0-4mos, "Little Ones" 4-8 mos, "Movers and Shakers" 8mos-1yr, "Toddlers" 1yr-18mos,"The Parent Connection" 0-12mos, and "Working Moms" for all ages.				
<b>Sex:</b>	Both Males and Females				
<b>Ages:</b>	Infants Adults				
<b>Settings:</b>	Facility				
<b>Formats:</b>	Events/Meetings				
<b>Department:</b>	6332 (Childbirth Education)				
<b>Objective:</b>	Provide supportive network of new mothers in the community and discuss issues related to transition into motherhood.				
<b>Outcome:</b>	Easier transition to motherhood and increased awareness of support, education, networking and resources available.				
	<b>Activity Totals</b>	<b>495</b>	<b>1,386</b>	<b>0</b>	<b>1,386</b>

<b>TAX FILING ASSISTANCE PROGRAM FOR SENIORS</b>				
<b>Title:</b>	<b>Tax Filing Assistance Program for Seniors (823)</b>			
<b>Description:</b>	In Partnership with AARP, the Elliot Senior Health Center assists seniors in filing yearly income tax forms at no cost.			
<b>Sex:</b>	Both Males and Females			
<b>Ages:</b>	Seniors			
<b>Settings:</b>	Facility			
<b>Formats:</b>	Events/Meetings			
<b>Department:</b>	4344 (Senior Hlth. Center/Admin)			

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>Objective:</b> AARP trained volunteers help seniors to file their yearly income tax returns at no cost.				
<b>Outcome:</b> AARP trained volunteers assisted 200 seniors in filing their income tax returns at no cost.				
<b>Activity Totals</b>	<b>200</b>	<b>6,836</b>	<b>0</b>	<b>6,836</b>

**THERE'S NO SUCH THING AS A TOUCH OF SUGAR**

<b>Title:</b> There's No Such Thing As A Touch Of Sugar (746)				
<b>Description:</b> Three part series for pre-diabetes, with Diabetes Educator, Registered Dietitian and health educators.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Adults Seniors				
<b>Settings:</b> Facility Community				
<b>Formats:</b> Events/Meetings				
<b>Department:</b> 5850 (Community Health)				
<b>Objective:</b> To provide education for those individuals wanting to avoid the onset of diabetes with exercise, diet and education.				
<b>Outcome:</b> Twenty people were educated and motivated about to how to avoid becoming diabetic.				
<b>Activity Totals</b>	<b>20</b>	<b>242</b>	<b>0</b>	<b>242</b>

**TURKEY DONATIONS**

<b>Title:</b> Turkey Donations (666)				
<b>Description:</b> Turkeys were given to various shelters to provide meals for families.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Community				
<b>Department:</b> 6190 (Human Resources)				
<b>Objective:</b> To supply turkeys for the needy.				
<b>Outcome:</b> Needy families received turkeys and were able to enjoy traditional Thanksgiving celebrations .				
<b>Activity Totals</b>	<b>1,400</b>	<b>4,030</b>	<b>0</b>	<b>4,030</b>

**VALET PARKING**

<b>Title:</b> Valet Parking (660)				
<b>Description:</b> Valet car parking is provided to those who need it.				
<b>Targeted:</b> Disabled				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Adults Seniors				
<b>Department:</b> 5090 (Security)				
<b>Objective:</b> To provide patients and hospital visitors with easy acces to the hospital and its services through valet parking services at no cost.				
<b>Outcome:</b> Patients and hospital visitors availed themselves of free, friendly, valet parking services and enjoyed easy access to the hospital and its services.				
<b>Activity Totals</b>	<b>11,509</b>	<b>358,410</b>	<b>0</b>	<b>358,410</b>

**VARNEY ST. APTS. MEMORIAL SERVICE**

<b>Title:</b> Varney St. Apts. Memorial Service (299)				
<b>Description:</b> A ceremony of remembrance for families of our patients who have died in the past year as well as other people in the community. These families are not connected to a community church and request our involvement.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> All Ages				
<b>Settings:</b> Congregational Church				
<b>Formats:</b> Service of Remembrance				
<b>Department:</b> 7100 (VNA Hospice)				
<b>Objective:</b> To provide a ceremony that will honor those who have died and facilitate healing for those who are bereaved. Service offered when people are not connected to a community church and request our involvement.				

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>Outcome:</b> Families who are not connected to a church and requested funeral/memorial services experienced a celebration and remembrance of their loved ones' lives.				
<b>Activity Totals</b>	<b>25</b>	<b>61</b>	<b>0</b>	<b>61</b>

**VNA CHILD CARE VOLUNTEERS**

<b>Title:</b> VNA Child Care Volunteers (453)				
<b>Description:</b> Volunteers support children by providing nurturing and stimulating interaction, supplementing within a team framework of professional staff.				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Children				
<b>Settings:</b> Community				
<b>Formats:</b> Events/Meetings				
<b>Department:</b> 7300 (Child Care)				
<b>Objective:</b> Volunteers provide emotional support to the child/children through active listening, patience and non-judgmental behavior				
<b>Outcome:</b> Children benefited through individual attention from volunteers.				
<b>Activity Totals</b>	<b>658</b>	<b>14,911</b>	<b>0</b>	<b>14,911</b>

**VNA COMMUNITY HEALTH INFLUENZA CLINICS**

<b>Title:</b> VNA Community Health Influenza Clinics (697)				
<b>Description:</b> Administer Influenza vaccine to 65 yrs.+ and at-risk members of community.				
<b>Targeted:</b> Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Adults				
<b>Settings:</b> Community				
<b>Formats:</b> Clinic				
<b>Department:</b> 7280 (VNA Community Health Nursing)				
<b>Objective:</b> Administer Influenza vaccine to 65 yrs.+ and at-risk members of community.				
<b>Outcome:</b> Elderly and at-risk members of community received influenza vaccine.				
<b>Activity Totals</b>	<b>2,305</b>	<b>31,615</b>	<b>69,150</b>	<b>-37,535</b>

**VNA PARENT-BABY ADVENTURE**

<b>Title:</b> VNA Parent-Baby Adventure (352)				
<b>Description:</b> Intensive parenting education and support individually and in groups to young parents of children 0-5 years at risk for child abuse and/or neglect.				
<b>Targeted:</b> Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Infants Children Adults				
<b>Settings:</b> PBA/1000 Auburn St				
<b>Formats:</b> House/Classroom				
<b>Department:</b> 7400 (VNA Parent-Baby Adventure Program)				
<b>Objective:</b> Promote parent-child bonding, enhance parenting knowledge and skills, improve coping ability, and enable participants to attain GED.				
<b>Outcome:</b> Enhanced parenting knowledge and skills, improved coping ability, GED attainment, and reduced incidence of child abuse and neglect.				
<b>Activity Totals</b>	<b>1,134</b>	<b>381,280</b>	<b>104,953</b>	<b>276,327</b>

**VNA PARENT-BABY ADVENTURE PROGRAM VOLUNTEERS**

<b>Title:</b> VNA Parent-Baby Adventure Program Volunteers (464)				
<b>Description:</b> Volunteers support parents in the VNA Parent-Baby Adventure Program.				
<b>Targeted:</b> Disabled Minority Uninsured/Underinsured				
<b>Sex:</b> Both Males and Females				
<b>Ages:</b> Infants Adults				
<b>Settings:</b> Facility				
<b>Formats:</b> Events/Meetings				
<b>Department:</b> 7400 (VNA Parent-Baby Adventure Program)				

9/12/2006  
 Elliot Health Systems  
 All Activities - Details  
 From 7/1/2005 through 6/30/2006

	<u>Persons</u>	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>
<b>Objective:</b> To support parents by having volunteers care for and provide good role models for their children while they take a parenting class.				
<b>Outcome:</b> Children benefited from interaction with volunteers.				
<b>Activity Totals</b>	<b>4,080</b>	<b>25,105</b>	<b>0</b>	<b>25,105</b>

**VOLUNTEERS - ELLIOT HEALTH SYSTEM**

**Title:** Volunteers - Elliot Health System (148)  
**Description:** Volunteers donating time to help community, patients, families and visitors.  
**Sex:** Both Males and Females  
**Ages:** All Ages  
**Settings:** Inpatient Outpatient Facility Community  
**Formats:** Seminars Health Fairs/Screenings Events/Meetings Speakers Bureau Newsletter TV/Radio  
**Department:** 6320 (Volunteer Resources)  
**Objective:** To provide various Elliot Health System departments assistance with programs for the community  
**Outcome:** Volunteers provided over 65,000 hours annually of caring, friendly assistance to various Elliot Health System departments and community programs.

<b>Activity Totals</b>	<b>0</b>	<b>2,573,917</b>	<b>0</b>	<b>2,573,917</b>
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**VOLUNTEERS - VNA FLU CLINICS**

**Title:** Volunteers - VNA Flu Clinics (465)  
**Description:** Volunteers support the VNA Community Health nurse at the VNA flu clinics.  
**Targeted:** Disabled Minority Uninsured/Underinsured  
**Sex:** Both Males and Females  
**Ages:** Adults Seniors  
**Settings:** Facility Community Workplace  
**Formats:** Health Fairs/Screenings  
**Department:** 7100 (VNA Hospice)  
**Objective:** Provide volunteer support to the VNA Community Health nurse at the VNA flu clinics.  
**Outcome:** Volunteers supported the VNA Community Health nurse by providing assistance at various VNA flu clinics.

<b>Activity Totals</b>	<b>1,087</b>	<b>21,358</b>	<b>0</b>	<b>21,358</b>
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<b>Total Number of Activities:</b>	<b>103</b>	<b>Grand Totals</b>	<b>1,398,075</b>	<b>9,922,306</b>	<b>1,916,243</b>	<b>8,006,063</b>
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