

PRESS RELEASE
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**ELLIOT HONORS PATIENT SERVICE REPRESENTATIVE FOR
PERFORMANCE EXCELLENCE**
New employee recognition program launched

Manchester, NH- LeeAnn Riley of Auburn, NH was recently named Elliot Health System's Most Valued Performer (MVP) as part of a new recognition program developed by Elliot's senior leadership. The program honors staff that exemplifies the Elliot's mission, delivering excellence in healthcare with dignity, caring and respect. LeeAnn, who works as a PSR in Dr. Ken Thomas' office, part of the Elliot Physician Network, was nominated by her peers for her desire to always seek out ways to help co-workers in their daily tasks continually looking for ways to fine tune the daily operations in her workplace for the benefit of her colleagues. She puts her own work aside to help others and has the unique ability to build the right team in order to get the job done. Patients are always commenting on her pleasantness whether it is on the phone or in the office. This kind of dedication to customer service is sometimes hard to come by, but it is a level of commitment that we truly commend.

A special ceremony in LeeAnn's honor was held on Thursday July 5, 2007. All of Elliot's MVPs will be recognized with a special plaque that hangs outside the visitor's elevators on the first floor as well as several prizes

The Elliot MVP program will be held monthly with an MVP of the year honored from the pool of monthly MVP winners after 12 consecutive months. All Elliot Health System Employees are eligible to be nominated. Directors and above are not eligible. The greater Elliot Health System community including, trustees, physicians, volunteers, employees, and the community at large may make nominations.



Caption: LeeAnn Riley, PSR named Elliot's First MVP

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