



# Patients' Bill of Rights

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Each patient that is admitted to a facility, such as a Hospital, has rights and responsibilities.

It is the responsibility of all Elliot Health System employees to read and understand the Patients' Bill of Rights.

# Location of the Bill of Rights

Where as an Employee can I find a copy of the Patients' Bill of Rights?

- You received a copy of the Bill of Rights upon hire.
- As part of the Annual Required Training (Attachment titled Patients' Bill of Rights).
- You can request a copy from Human Resources (HR).

# Key Provisions of the Bill of Rights

The next few slides will go over a few of the key provisions in the Patients' Bill of Rights.

\*\*\*Please keep in mind that you need to review the entire Patients' Bill of Rights.

# Key Provisions

- ❖ Patients are to be treated with consideration, respect, and full recognition of the patient's dignity and individuality, including in treatment and personal care.
- ❖ Patients are to be informed of the name, licensure status, and position of all employees whom the patient has contact.

# Key Provisions

- ❖ Patients are to be informed of their rights and responsibilities. Information is to be provided orally and in writing before or at admission except for emergencies.
  - ❖ Receipt must be acknowledged.
- ❖ Patient is to be informed in writing in language they can understand of the facility's basic per diem rate and of those service included and not included in the basic per diem rate.

# Key Provisions

- ❖ The Patient is to be “full informed by a health care provider of his or her medical condition, health care needs, and diagnostic test results, including the manner by which such results will be provided and the expected time interval between testing and receiving results, unless medically inadvisable and so documented in the medical record, and shall be given the opportunity to participate in the planning of his or her total care and medical treatment.....”

# Key Provisions

- ❖ The Patient “shall be free from emotional, physical, sexual and physical abuse and from exploitation, neglect, corporal punishment, and involuntary seclusion.”
- ❖ The Patient “shall be ensured confidential treatment of all information contained in the patient’s personal and clinical record” and the “patient’s written consent shall be required for the release of information to anyone not otherwise authorized by law to receive it.”

# Key Provisions

- ❖ The Patient “shall not be denied appropriate care on the basis of race, religion, color, national origin, sex, age, disability, martial status, or source of payment, nor shall any such care be denied on account of the patient’s sexual orientation”.
- ❖ The Patient “shall be entitled to be treated by the patient’s physician of choice, subject to reasonable rules and regulation of the facility regarding the facility’s credentialing process.”

# Questions/Concerns

Any questions or concerns related to the Patients' Bill of Rights and/or this training module are to be directed towards....

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