



**VISITING NURSE ASSOCIATION
of Manchester & Southern New Hampshire**

DID YOU KNOW?

- ❶ **According to the National Association of Home Care and Hospice 90% of Americans want to age in their own homes.**
- ❷ **Home is the preferred place to receive care for the disabled, elderly and chronically ill.**
- ❸ **As a low cost provider of health care services home care and hospice agencies will play a critical role in reigning in our nation's health care costs as more and more care is provided at home.**

November is Home Care and Hospice Month

The VNA of Manchester and Southern NH made over 84,000 visits this past year, traveling countless miles through all kinds of weather to ensure people in our community received needed care. Whether our staff work in the office or are clinicians in the field they work closely to make sure that patient's needs are met. They face many challenges including going into unknown environments where they have little to no control and not having other colleagues readily available to assist them with a patient.

Patients and families value the VNA of Manchester not only for the services we provide but perhaps more importantly because of the personal connections our staff make with them. Staff are often seen as part of the "family".

The VNA employs 170 employees representing on a daily basis the best of how homebased services should be provided. Their creativity, perseverance, flexibility and compassion are admirable. Please join us as we recognize home care and hospice month and the VNA staff.

While the VNA staff's work is rarely easy to the patients and families they impact it is always memorable.