



FOR IMMEDIATE RELEASE

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**VNA OF MANCHESTER AND SOUTHERN NEW HAMPSHIRE EXCEEDS THE NATIONAL AVERAGE
IN ALL DOMAINS OF CARE**

Manchester, NH: On August 17, 2017, CMS launched the highly-anticipated Hospice Compare website. Hospice Compare reports information on hospices across the nation and allows patients, family members, and healthcare providers to get a snapshot of the quality of care provided by hospice care teams (Medicare.gov).

Elliot Health System's VNA of Manchester and Southern New Hampshire has hospice services that have exceeded the national average in all domains of care. The Hospice team understands that the delivery of excellent end-of-life care requires exceptional knowledge of the pathophysiology of terminal illness as it pertains to quality of life. Quality care is not limited to Hospice but is uniquely expressed in Hospice care. "Excellence is derived from skilled communication which is indispensable for our patients and their families," Jackie LaRoche, RN, CDP, Hospice program manager. The VNA Hospice team practices caring not as an exclusively emotional or feeling response, rather a total way of being, of relating, and of acting to provide quality care for the patients, their families and each other.

The categories of care include communication around treatment preference, resuscitation, beliefs and values, pain assessments, shortness of breath, and more. "Exceeding the national average for each and every category for hospice care is really astounding and a tribute to the dedication that our visiting nurses and hospice care teams have for the needs of the community at end of life," said Doug Dean, President & CEO. "We are very proud of our VNA services and the hospice care provided at the most vulnerable time in an individual's life," Dean added.

About Elliot Health System - Elliot Health System is a non-profit organization serving the healthcare needs of the community since 1890. The largest provider of comprehensive healthcare services in Southern New Hampshire, Elliot Hospital, a 296-bed acute care facility and the first community hospital in the state, serves as the cornerstone of the health system. Elliot is home to Manchester's designated Regional Trauma Center, Elliot Behavioral Health Services, Elliot Breast Health Center, Elliot Urgent Care, a Level 3 Newborn Intensive Care Unit, Elliot Physician Network, Elliot Regional Cancer Center, Elliot Senior Health Center, Visiting Nurse Association of Manchester and Southern New Hampshire, Elliot 1-Day Surgery Center, Elliot Memory & Mobility Center, NH Arthritis Center, Elliot Retail Pharmacy, Elliot Medical Centers in Londonderry and Hooksett, and The Elliot at River's Edge. For more information about any of Elliot's services visit www.elliiohospital.org.

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